

Official Record Index

Item No.	Description Date Entered	into Record

1.	Request/approval to study for discontinuance	2/23/2011
2.	Notice to Headquarters of suspension	3/11/2011
3.	Notice (if appropriate) to customers/district personnel of suspension	3/11/2011
4.	Highway map with community highlighted	3/11/2011
5.	Eviction notice (if appropriate)	5/19/2011
6.	Building inspection report and original photos of building deficiencies (if appropriate)	5/19/2011
7.	Post Office and community photos	3/11/2011
8.	Form 150, Postmaster Workload Information	3/11/2011
9	Worksheet for calculating work service credit	3/12/2011
10,	Survey instruction letter and Window transaction record	3/14/2011
11.	Record of incoming mail	3/14/2011
12.	Record of dispatched mail	3/14/2011
13.	Administrative postmaster/OIC comments	2/28/2011
14.	Inspection Service/local law enforcement vandalism reports	3/18/2011
15.	Post Office fact sheet	5/19/2011
16.	Community fact sheet	5/19/2011
17.	Alternate service options/cost analysis	5/19/2011
18.	Form 4920, Post Office Closing or Consolidation Proposal—Fact Sheet (with past three fiscal years of total revenue and revenue units)	5/19/2011
19.	Analysis of investigative findings/recommendations	4/25/2011
20.	Questionnaire instruction letter to postmaster/OIC	3/11/2011
21.	Cover letter, questionnaire, and enclosures	3/11/2011



tem No.	Description Date Entered	d into Reco
22.	Returned customer questionnaires and Postal Service response letters	4/25/2011
23.	Analysis of questionnaires	4/25/2011
24.	Community meeting roster	3/31/2011
25.	Community meeting analysis	5/19/2011
26.	Memo: Community meeting letter (if community meeting held prior to questionnaire)	4/25/2011
27.	Petition and Postal Service response letter (if appropriate)	4/25/2011
28.	Memo: Congressional inquiry and Postal Service response letter	5/19/2011
29.	Proposal checklist	5/19/2011
30.	District notification to Government Affairs	5/26/2011
31.	Instructions to postmaster/OIC to post proposal	5/26/2011
32.	Invitation for comments exhibit	5/26/2011
33.	Proposal exhibit	5/26/2011
34.	Comment form exhibit	5/26/2011
35.	Instructions for postmaster/OIC to remove proposal	8/4/2011
36.	Round-date stamped proposals and invitations for comments from affected offices	8/10/2011
37.	Notification of taking proposal and comments under internal consideration	n 8/8/2011
38.	Customer comments and Postal Service response letters	8/10/2011
39.	Premature Postal Rate Commission appeal and Postal Service response letter (if appropriate)	8/10/2011
40.	Analysis of comments	8/10/2011
41.	Revised proposal (if appropriate)	8/10/2011
42	Updated Form 4920 (if appropriate)	8/10/201



Item No.	Description Date En	tered into Record
43.	Certification of record	8/10/2011
44_	Log of Post Office discontinuance actions	9/16/2011
45.	Transmittal to Vice President, delivery and retail, from district manag customer service and sales	er, 8/10/2011
46.	Headquarters' acknowledgment of receipt of record	8/14/2011
47.	Final determination	8/19/2011
48.	Instruction letter to postmaster/OIC on posting	9/12/2011
49.	Round-date stamped final determination cover sheets	
50.	Postal Bulletin Post Office Change Announcement form	
51.	Vice president, Delivery and Retail, instruction letter	8/19/2011
52.	Appeal letter (if appropriate)/No appeal letter	
53,	Public notice postings on appeal (if appropriate)	
54.	Postal Rate Commission opinion on appeal affirming final determinat	ion (if appropriate)
55.	Vice President, delivery and retail, instruction letter	
56.	Letter to customers	
57.	Notification to local Address Management Systems (AMS) to update	AMS database
58.	Announcement in Postal Bulletin	



02/23/2011

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-01 congressional district.

Post Office Name:	SAINTLUCAS
Zip+4 Code:	52166-4400
EAS Level:	55
Finance Number:	188028
County:	Fayette
Proposed Admin Office:	WAUCOMA PO
ADMIN Miles Away:	6.0
Near Office Name:	WAUCOMA PO
Near Miles Away:	6.0
Number of Customers:	
Pent Office Box:	75
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	D
City Delivery:	0
Total Customers:	75

The above office became vacant when the postmaster retired on 05/03/2003.

Study for discontinuance request based on declining workload, declining volumes, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

Approval to Study for Discontinuance:	
GAIL DUBA	02/23/2011
DISTRICT MANAGER HAWKEYE PFC	DATE

THOMAS ALLEN

Manager, Post Office Operations



Docket 1380394-52166

Item: 1 Page: 2

Memo to the record

5/19/2011

Re: Change in Administrative Office

It was determined on 5/19/2011 that the administrative office to be pursued would be changed from Waucoma to West Union.

Sara Lindauer

Post Office Review Investigator



412		

GAIL DUBA DISTRICT MANAGER HAWKEYE PFC

SUBJECT: Authority to Conduct investigation

I request your authorization to investigate a possible change in postal services for the office in the IA-01 congressional district.

Approval to Study for Discontinuous	per .	
THOMAS ALLEN Manager, Post Office Operations		
Study for discontinuance request is b of the Postal Service to provide effect	ased on declining workload, declining volumes, tive and regular service by an alternate means.	revenue, and the ability
	en the postmaster retired on 05/03/2003.	TONO-LIVWAPO-EVANIV
Maintain Town Name:	Yes NO	
ZIP Code Change:	Yes NO ZIP Code	
Total Customers:	75	
City Delivery:	0	
Intermediate HCR:	0	
Intermediate RR:	0	
Highway Contract Route (HCR):	0	
Rural Route (RR):	0	
General Delivery:	0	
Number of Customers: Post Office Box:	75	
Near Miles Away:	6.0	
Near Office Name:	WAUCOMA	
ADMIN Miles Away:	9.5	
Proposed Admin Office:	WEST UNION	
County:	Fnyette	
Finance Number:	188028	
EAS Level;	55	
Zip+4 Code:	52166-4400	
Post Office Name:	SAINT LUCAS	



NOTICE OF POST OFFICE EMERGENCY SUSPENSION

me:	SAINT LUC	AC			State: IA	Zip Coo	le: 52166
88.	WESTERN			District.	HAWKEYE PFC		
700	sional District			County:	Fayatte	108857897	
S Gra		55			Finance Number:	188028	
at Offi	ice: Ī	7	Classified Station		Classified Branch	-	сро П

. There was no Emergency Supension for this office

Prepared by:	Karen Lenane	Date	03/11/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No.	(319) 399-2902	Fax No:	(319) 399-5502



Date:

Fax No:

03/11/2011

(319) 399-5502



Prepared by:

Title:

Tele No.

Karen Lenane

(319) 399-2902

HAWKEYE PFC Post Office Review Coordinator

			NOT	ICE TO C	USTOMERS	DISTRIC	T PERSO	NNEL OF SUSP	ENSION			
Office												
ame: rea:	SAINT L WESTER	RN	IA-01				District: County:	HAWKEYE PI	IA C	_ Zip C	ode: 52	166
AS Grad	je:		55		county.	Finance I	Number:	188028				
ost Offic	98:	1		Classific	ed Station			Classified Bran	ch		CPO	
ere wa	s no Emer	nency	Superisio	n for this a	office							
				1115011011616	7000							





1380394-52146

4

Post Office™ Locations

PRINT | BACK



1 Post Office™ Location - SAINT LUCAS 105 S MAIN ST SAINT LUCAS, IA 52166-4400 (800) ASK-USPS

> (800) 275-8777 (563) 778-2248

0.0 mi

Business Hours Mon-Fri

8:45am-12:00pm 1:30pm-4:30pm Sat 8:45am-10:15am Sun

closed

Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

2 Post Office™ Location -WAUCOMA 106 RIVERVIEW DR WAUCOMA, IA 52171-9463

(800) ASK-USPS (800) 275-8777

(563) 776-7841

5.2 mi

Business Hours

Mon-Fri 8:45am-12:00pm 1:30pm-4:15pm Sat

8 45am-9:30am Sun

Sun closed Services

PO Boxes Online

Service hours may vary. Please check link for business hours.

3 Post Office™
Location - FORT
ATKINSON
107 MAIN ST
FORT ATKINSON, IA
52144-7506
(800) ASK-USPS

(800) 275-8777 (563) 534-7246

5,3 mi

Business Hours

Mon-Fri 8:45am-12:00pm 1:30pm-4:15pm Sat

8:45am-9:45am Sun closed Services

PO Baxes Online

Service hours may vary. Please check link for business hours.

Business Hours

Services



Karen Lenane

(319) 399-2902

HAWKEYE PFC Post Office Review Coordinator

Prepared by:

Title:

Tele No:

				í	Eviction	Notice				
. Office										
lame: SAINT	SAINT LUCAS WESTERN		SAINT LUCAS			District	State: IA RAWKEYE PFC	Zip Code: 52166		
	sional District		District IA-01			County	Fayette	188028		
AS Grade:			55				Finance Number			
ost Office:	1		Classified	Station			Classified Branch		CPO	
here was no ev	iction not	ce for th	s office							
here was no ev	iction not	ce for th	s office							
here was no ev	iclian not	ce for th	s office							
here was no ev	nction not	ice for th	s office							
here was no ev	ction not	ce for th	is office							
here was no ev	iction not	ice for th	is office							
here was no ev	notion not	ice for th	is office							
here was no ev	notion not	ice for th	is office							
here was no ev	iction not	ice for th	is office							
here was no ev	clian not	ice for th	is office							
here was no ev	iction not	ice for th	s office							
here was no ev	notion not	ice for th	s office							
here was no ev	clian not	ice for th	is office							
here was no ev	iction not	ce for th	is office							
There was no ev	nction not	ice for th	is office							

Date:

Fax No:

05/19/2011

(319) 399-5502



h			Build	ing Inspe	ction Rep	ort		
A. Office								
	et i i i i i i i i i i i i i i i i i i i					GMEG95111 W47		2010/00/00/AVES/RET
Name: SAIN Area: WES	WESTERN		VS-3			State IA HAWKEYE PFC	Zip Code: 52166	
ongressional	Dietrict:	TA-01		_	District County:	Fayette		
AS Grade		55			A355 D.065	Finance Number	er 188020	3
ast Office:	V		Classified Station			Classified Branch		CPO
There was	no buil	ding ir	spection report no	or photo	s for th	is office		
rifero was	HO DUI	umg n	ispection report in	Ji piloti	23 101 (1	iia: office:		
repared by:	Kare	n Lenan	9				Date:	05/19/2011
Title:	-	Total Control	FC Post Office Review C	condinato	ir			the state of the s
Feder May	W. Service	399-29		The state of the s	75.		Ear No.	(319)
Fele No:	10.13	1004.59	ine.				Fax No:	399-5502

Saint Lucas Post Office and Community Photographs





Front of Post Office





Right side of Post Office



Back side of Post Office



West entrance into town facing east



St Luke's Catholic Church

Saint Lucas Post Office and Community Photographs



St Luke's Historical Society



East entrance into town facing West



Mark's Jewelry



Kuennen's Liquor Store and Tap and White House Supper Club



First National Bank



From Post Office looking North

PS Form 150, Postmaster Workload Information

Post Office, State & Jbp Code SAINT LUCAS, IA 52166		Postmaster's Signature D91770	Dale 09/11/2011
District Office, State & Zip Code HAWKEYE PFC, IOWA 12416		District Manager's Signature Gall Duba	Date 0a/11/2011
(Check Box) Vacancy Management Review	RFR	See Instru	
Current Office Level		1	55
2 Finance Number	(1-6)	Ι,	88028
3. General Distury Families Served	(7-1)	_	0
Post Office Soves/Call Boxes Remed	(15-1	59	75
5. Puzaltile City Deliverice	(16-20	9	D
6. Admirostrative Russi Boxes Serveit	(21-25	5)	ū
7. Intermediate Rural Boxes Served	(28-30	2)	D
Administrative Recognishisty form Intermediate Rural Sovee for Other Offices.	(21-35	5)	D
Administrative Highway Contract/Star Route Boxes Served	(35-36	7)	D O
Intermediate Highway Contract/Star Route Boxes Served	(40-43	3)	D
11. Administrative Responsibility for Intermediate Highway Contract/Star Fronte Boxes for Other Officers	(84-4)	0	.8
12. Number of Carrier Stations/Branches	(48-46	9)	D
13. Number of France Stational Branches	(50-5	0	0
14. Number of Contract Stations/Branches & Community Post Offices	(53-6)	9	0
15a. Dides Office Experience A Seasonal Workload? (Nov one "Y" of yes. "N" for no) (N you answer "yes" of this greation, complete "Seasonal Workload" section on reverse.)	(34)	6	N
15b. Duration of Experience A Seasonal Waiskaart? (minimum or if weeks)	(55-5)	0	
16. Does Office Perform Dutgoing Distribution for Other Offices?	(67)		N
17. Does Office Perform incoming Distribution for Other Offices?	(98)		:N
18. Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)		39
19. Do You Separate All incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	8	94
20. Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(01)		N
21. De You-Have Responsibility for Vehicle Maimenance Facilities?	(62)		N
22. Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)		N
23. Is Poetmenter Lessor for Government Owned Building?	[64]		N
24. Does Office Have MFLSM/SPLSM?	(69)	i.	N
25. Dues Office Distribute Food Stamps?	(85)	6	N

PS Form 150, January 1983

PS Form 150, Postmaster Workload Information

Docket 1380394 Page Nor 8a

	Normal	During Seasonal Period
General Delivery Families Served	9)	0
Post Office Boses/Call Boxes Rented	76	0
Possible City Delivenes		
Administrative Rural Boxes Served		0
Intermediate Rural Baxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	03	.0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Bluxes Selved	0	0
Administrative Responsibility/Number Illiarmodiate Highway Contract/ Star Route Boxes	0.	0

Instructions

- 1. Email sument end upper office, eas
- 2. Breat trait day to sticke thance number.
- Erranninber of paners' delivery families served.
- 4 Enter total number of cost office coves and sell total remain Dismoi confuse with the cotal number evaluate. The cotal should be justed being method at mass #46 attainment of well as the main office including 3FDs.
- 6 Emartical post die stylinteliveres. The total recorded and die equal the facts post of a following shown on Form 1821. Carrier Route Report for the overload accounting period.
- 6 Enter the number of astronomatics betwee served. The letter owner bed of hard route boxes wetered within your ZFF Code CNLP by paying a symmetric leafly reporting to you. Do not not the operation the matter on the time of the matter of the matter of the process of the pre-matter of the code of the matter of the code.
- First the number of intermediate shall be as served. This is the number of such power, within your EP Code, served by a server administratively reporting to propose and served to the majorithm of recoming to your office and served to the number within your EP Code by your or your error oyees or of to certify served on.
- 8 Enter the number of intermediate hard power for which you are approximated by exponential fine is the number of boxes served by a sum or some statively exponential to you but which are located in the EPP Code for another office.
- B. Shiar the number of some historical native contract that notes between Ship is the total number of standards bodgs served within your 2P Code Childridy a compactor his when you have some time values and have asserted by 20 hot movine bodgs in the relies which are in the same 2.P. Code of an imprincipate office.
- IC Broat maintainer of time met the highway contract time roots conat server. This is the tool number of size it uses between with highest SP Clark SMLV by a contract of with polymertriffiely abouts to another Postmarter. For each the maintain to Northing to your office and separation to the contract violate by your office and separation to the contract violate by your office.
- 11 Enter the number of interined dis highesty contract standout collection which you are administratively resumble. This is the number of least sensed by a contractor for whole on, are account to whole estimates and which are located in the IPP Code of permanents.
- 10 Excenting number of effectived stations and the prenchas that never carrier services, service.

- Either the number of discelled finance stations are at bancines (ACPA), some persety services staffed by gostal employees.
- 14. Enter the total runking of tembald placens involved applicas and community cost offices.
 - A compact station is a detacted flustee will manned by non-postal ambilities.
 - A roral state in a post office toxics servery unit serviced by a notice to the in.
 A to remainly cost office is a contract unit union provides service in.
 - A better intraced office is a contract unit unit provides service in a small popularity.
- 15. To remain a much for a papacinal workload increase the tents shown on the papacinal workload portion of the form, must show a 25% increase and must be to a minimum of 8 overs. The Christmas Sepaco a not to be applicable to be a papacinal workload increase. Providing efficiently as expected workload increase 3 papacinal workload increase you should enter the exact number of seaks the sepacon better and complete the sepacinal monoral contains of the form in a enterpty.

Questions 16 Thru 21 Should Be Asswered Y (Yes) or N (No)

- If Does office section masses sugging that originating its other assertate offices to time out I F 0000 resignating offices above area paths suggest centers, and compositive at outing, facing and cancelling section?
- (7) Does off te secarate massed three digit sones incoming real to a five option for other associate offices?
- Does office separate into him, that to carrier routed for other septicities influent.
- 15. Does of the secondle at Alexandry letter size and the day, resolved and or star
- Does office securities all meaning fate to the ancier with come review without are started from an MPC ?
- 31. Do you have a venice maintenance (solits under your jurissistion).
- 22. Do you have an air manaful office under your passa than?
- 27 Do you occupy a government-tweed by ong and lease a portion of the twinty to pomeche alse?
- 24 Does your office operate a Wysice Position Latter Sorting Machine ARCSMIN's Single Position Letter Sorting Machine (SRLSMI)
- 25. Does your office destroys fact stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

	Worksheet for ca	Iculating Workl	oad Service	Credit	(WSC) for	Post	Offices		
Office Name:	SAINT LUCAS								
Office Zip+4:	52166 -4400	District:	HAWKEYE	PFC					
		Ac	tivity WSCs						
General Delivery	Families Served (Item :	3. PS Form 150)				0	X 1.0	12	0
	s/Call Boxes Rented (Its					5	X 1.0	=	75
Possible City Del	veries (Item 5, PS Form	150)				0	X 1.33	-	- 0
Administrative Ru	ıral Boxes Served (İtem	6, PS Farm 150				0	X 1.0	=	0
Intermediate Run	al Boxes Served (Item 7	PS Form 150)				D	X 0.7	- 1	0
Administrative Re	sponsibility for Interme	diate Rural Boxe	s for Other Of	ffices					
(Item a PS For	m 150)				222	N.	X 0.3	1	0
Administrative Hi	hway Contract/Star Ro	rite Boyes Serve	ed:		-		- ^ 0.5	-	
	m 150)				200				
15 ¹⁶ - 6 150					- 1.0	0	_ X 1.0	-	0
	iway Contract/Star Rou (m) 150)								
Brent 70, Facto	mii 150j					3	X 0.7		0
Administrative Re	sponsibility for Interme	diate Highway Co	ontract/Star R	oute			- ACC-011		
Boxes for Other 0	Offices (Item 11, PS For					0	X 0.3	=	0
		Total Activity WS	Cs ,	1.7.4.4	0.0				76
		Rev	venue WSCs	66					
First	.3	5 revenue units:	1.00	X	25 units		€	25.00	
Next	27	5 revenue units:	0.50	x	22 units			11.00	
Next	70	00 revenue units	0.25	X	0 units			0.00	
Next	500	O revenue units	0.10	X	0 units		= 1	0.00	
	Balance	of revenue units:	0.01	×	0 units		11	0.00	
	Total revenue	WSCs:						36.00	
Activity WSCs	75 * Revenue \	VSCs =36.	00 Base \	WSCs	111.00) e	EAS Grade	E	
Previous evaluat	on: EAS grade	55							
Effective date of	change in service hour						fifa	ppropriate	-1
	exists, hours must refle		te EAS grade	T.				2000	
		1000	-5	6					
Worksheet comp	leted by								
KAREN LENANI	ē		KAREI	N.S.LE	NANE@US	PS.C	SOV		
Printed Name			Signati	ure.					_
HAWKEYE PFC	District Review Coordin	ator	03/11/2	2011					
Tisle			Date						



02/23/2011

OIC/POSTMASTER

SUBJECT: SAINT LUCAS Post Office

As you are aware, the Postal Service is evaluating a possible change in how postal services are provided to SAINT LUCAS customers.

Please conduct the following surveys: Window Transaction Survey, Survey of Incoming Mail, and Survey of Dispatched Mail at the SAINT LUCAS Post Office for a 2-week period. The surveys should begin 02/26/2011 and end on 03/11/2011. Please complete the enclosed forms as accurately as possible.

All forms should be completed by 03/12/2011. The completed forms may become part of an official and public record.

Thank you for your assistance. If you have any questions, please contact KAREN LENANE, Post Office Review Coordinator, at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

cc: Official Record

Links: Window Transaction Survey - http://hqcsopps/po_dis/win/in_survey.cfm?fin=1380394 Survey of Incoming Mail - http://hqcsopps/po_dis/invol/in_survey.cfm?fin=1380394 Survey of Dispatched Mail - http://hqcsopps/po_dis/outvol/in_survey.cfm?fin=1380394

Bendan (1987) - Crist Ben Silv 10 Page Silv 1

Window Transaction Survey

		Window	Transaction Survey			
PO Name:	SAINTLUCAS	ZIP+4:	52155 - 4400	Completed By:	D91770	
Survey Period:	02/26/2011	through	03/11/2011			

2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion, and PS Form 2007-C, Window Transaction Survey. To obtain the average dally number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days. Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form in the survey period.

	Postage M Sales	Priority Parcels Money R Orders	Express Registered C.o.D		Box	Certified Insured Special Service	Misc. Services	Nonrevenue
Day/Date		(1.083)	(1.969)	(5.06)	(2.875)	_	(1.787.)	
Sat - 02/26	6	0	0	Q	0	69	0	0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	16	च		0	0	60	0	0
Tue - 03/01	14	ч	63	0	-	4	+	2
Wed - 03/02	io	m	0	0	0	cu	0	0
Thu - 03/03	60	m	1	0	0	ч	0	0
Fri - 03/04	7			0	0	60	0	0
Sat - 03/05	9		0	0	0	CA.	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03:07	6	19	0	0	0	m	0	0
Tue - 03/08	un .	m	0	0	0	re.	0	0
Wed - 03/09	01	m	0	0	0	67	0	0
Thu - 03/10	13	6	0	o	0	CQ.	0	0
Fri - 03/11	- 47	4		0	0	4	0	0
TOTALS	118	34	7	0	-	40	+	2
Time Factor	7.7.7.X	1.083	X 1.969	X 5.08	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	2.6	3.1	1.1	0.0	0.2	6.0	0.1	0.2
Average Number Daily Transactions.			18	6	Averag	Average Daily Retail Workload in Minutes	otail	18,3

Docker 1380394 - 12166 from Nor: 11 Page Nor: 1

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

SAINT LUCAS 52168 - 4400

Dates Recorded

02/26/2011 through 03/11/2011

Date	Le	tters	F	lats	Pa	cels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	87	54	9	22	2	5	0	. 0
Sun - 02/27	0	0	0	0	0	0	0	0
Mon - 02/28	207	89	48	18	3	7	0	0
Tue - 03/01	76	27	53	24	5	3	0	0
Wed - 03/02	143	29	69	226	0	5	0	. 0
Thu - 03/03	172	41	53	86	- 5	1	0	0
Fri - 03/04	232	89	47	62	5	2	0	0
Sat - 03/05	145	20	34	69	0	4	0	0
Sun - 03/06	0	0	. 0	0	0	0.	0	0
Mon - 03/07	243	75	21	53	2	3	8	0
Tue - 03/08	66	40	32	8	2	5	0	0
Wed - 03/09	158	41	66	247	4	3	0	.0
Thu - 03/10	168	83	72	124	1	2	0	0
Fri - 03/11	174	- 44	47	101	6	2	0	0
TOTALS	1,869	632	551	1,038	35	42	.0	0
Daily Average	155.8	52.7	45.9	86.5	2.9	3.5	0.0	0.0

Signature of Person Making Count:

D91770

Printed Name:

D91770

Date:

03/11/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Docket, 1380394 - 32166 Item Nhr. 12 Page Nhr. 1

Survey of Dispatched Mail

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

SAINT LUCAS 52166 - 4400

Dates Recorded

02/26/2011 through 03/11/2011

Date	Le	tters	F	lats	Par	roels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 02/26	85	0	2	0	1	0	1	0
Sun - 02/27	0	0.	0	0	0	0	0	.0
Mon - 02/28	94	0	8	0	4	0.	2	0
Tue - 03/01	82	0	7	0	5	0	4	0
Wed - 03/02	50	0	3	0	1	0	3	0
Thu - 03/03	59	0	4	(0)	2	0	2	.0
Fri - 03/04	84	0	0	0	3	0	2	0
Sat - 03/05	30	0.	4	0	- 1	0	3	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	77	0	5	0	3	0	2	.0
Tue - 03/08	57	0	0	.0	2	0	2	0
Wed - 03/09	84	0	0	0	2	0	2	0
Thu - 03/10	88	0	3	0	3.	0	2	0
Fri - 03/11	149	0	4	0	2	0	2	.0
TOTALS	919	0	40	0	29	0	27	0
Daily Average	76.6	0.0	3,3	0.0	2.4	0.0	2.3	0.0

Signature of Person Making Count:

Printed Name:

Date:

D91770

D91770

03/12/11



02/28/2011

OIC/POSTMASTER

SUBJECT: SAINT LUCAS Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SAINT LUCAS Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SAINT LUCAS Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to KAREN LENANE by 03/14/2011. This information will be entered into the official record for public viewing.

Post Office Box	75
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	0
Intermediate HCR	0
City Delivery	0
Total Customers	75

If you have any comments on alternate means of providing services to the SAINT LUCAS customers, please provide them below:

Mark's Jewelry, PO Box 129, Saint Lucas, IA 52166 White House Supper Club, PO Box 159, Saint Lucas, IA 52166 Headquarters, PO Box 219, Saint Lucas, IA 52166 Goerend Transmissions, PO Box 188, Saint Lucas, IA 52166 First National Bank, PO Box 242, Saint Lucas, IA 52166 Kuennen's Tap & Liquor Store, PO Box 142, Saint Lucas, IA 52166 M&M's Convenience Store, PO Box 293, Saint Lucas, IA 52166 D&M Farm Supply, PO Box 273, Saint Lucas, IA 52166 Saint Lucas Fire Department, PO Box 127, Saint Lucas, IA 52166 Huinker Construction, PO Box 136, Saint Lucas, IA 52166 St. Luke's Historical Society, PO Box 295, Saint Lucas, IA 52166 St. Luke's Catholic Church, PO Box 205, Protivin, IA 52163 Sunburst Memorials, PO Box 159, Saint Lucas, IA 52166 Kruse Hatchery, 1011 Co Rd W14, Fort Atkinson, IA 52144 Hageman Welding, 18018 290th St., Waucoma, IA 52171

KAREN LENANE Post Office Review Coordinator

Comments:



03/09/2011

Marty Fisher – Fayette County Sheriff PO Box 518 West Union, IA 51275

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SAINT LUCAS Post Office, 52166 - 4400, located in Fayette County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC

Enclosure: Return Envelope

Nbr records of mail theft or vandalism:

0

Comments/Findings:

no records found for mais theat or landilism

ec: Official Record



02/23/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SAINT LUCAS Post Office, 52166 - 4400, located in Fayette County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

			ce Survey Sheet	
	Post Office Name	SAINT LUCAS	ZIP+4	52166-4400
	Congressional District	tA-01	Date	05/19/2011
	List specific information al where restrooms are availa NA- Management initiated	ble), security, and other deficien	ral defects, safety hazards, luck of running seies or factors to consider.	s water or restrooms (if so,
	Is the facility accessible	to persons with disabilities?	Yes No	
Ç	Lease terms? 30-day car	scellation clause? 30 day ela	use, last renewal option expires 3/31/201	8
i	Are suitable alternate qu NA- Management initial	sarters available for an independ and	ent Post Office? If so, where?	
ķ.	List potential CPO sites NA- Management initial			
ij.	시청하시면 얼마 생각하게 되었어?	eter customers or permit mailer cm by name and address.	Yes No	
V		reer employees will be affected other office) PMR will be reassi	and what accommodations will be made to	for them?
	box he retained? Will a loo	eked pouch be utilized?	hat times? How will this be affected by d	iscontinuance? Will a collection
	Star Route brings mail at "	245 and picks it up at 16:15		
	How many Post Office b	oxes are installed?	124	
	How many Post Office I	soxes are used?	75	
	What are the window ser	rvice hours?	08:45 - 12:00 13:30 - 16:30 M-F	
		11-0.11	08:45 - 10:15 S	
	What are the lobby hour	et e	24 hours M-F	
			24 hours S	
		_		

Post Office Survey Sheet/community

Docket: 1580394 - S2166 Page Shr: 15 Page Shr: 2

11.	21110000000	otential CBU/parcel lockers sites and distances from present Post Office site. cas Community Center - City Park	
12.	Are the handica	re any special customer needs? (People who cannot read or write, who cannot drive, who ps. etc.) How can these people be accommodated?	have infirmities or physical
13.	Rural n.	delivery/HCR delivery. What is current evaluation?	K44
	ь.	Will this change result in the route being overburdened?	Yes No
		If so, what accommodations will be made to adjust the route?	Adjustments will be mad
	ic.	How many boxes and miles will be added to the route?	67, box 0.00 Miles
	d.	What would be the additional annual expense if the route is increased?	8109
	e.	What is the one-time cost of CBU/parcel locker installation (id appropriate)?	3685
	1.	At what time of the day does the carrier begin delivery to the community?	12:30
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes No
		If so, how?	later delivery
14.		Post Office box fees at the facility that will provide alternative service different from the tinued? If so, how (Custy? More Same Less	se at the office to be

Community Survey Sheet

	Post Office Name	SAINT LUCAS	y Survey Sheet Zil+4	52166-4400
	Congressional District	IA-01	Date	03/11/2011
	Incorporated?		Yes No	
	Local government provi	ded by	Mayor and Council	
	Police protection provid		Fayette County Sheriff	
	Fire protection provided		St Lucas Fire Departm	ent
	School location:		Turkey Valley School	- Jackson Junction, IA
E	What population growth none - census bureau we	is expected? (Please document yes ebsite and OIC	our source)	
B	What residential, comm minimal - OIC	ercial, or business growth is expen	ted? (Please document your source)	
ŧ.	Are there any special co Is the Post Office facilit Check with the field rea	special historical events related to mmunity events to consider? y a state or national historic lunder I estate office when verification is reh located in community.	mrk (see ASM 515.23)?	
5:	What is the geographic	economic make-up of the commu	nity (e.g., retirees, commuters, self-em	oloyed, farmers)?
		muters, and self employed.		
	School bus stop, communit Do employees of the office What provisions can be me	e offer assistance to senior citizens ade for these services if the Post C	government form distribution center, s and handicapped)? (Tice is dispostinued)	50 NF NF NF NF NF
	Bulletin Board: Residents	may continue to meet informally, scial accomodations for senior elit	socialize, and share information at the	other businesses, churches, and

Highway Contract Route Cost Analysis Form

			Highwa Estimated Cos	y Contract Route st for Alternative Se	ervice	
Office N	lame:	SAINT LUCAS				
Office Z	p+4:	52166 -4400	District.	HAWKEYE PFC		
1.		number of additional be added to the route		0	x 3.64 hours per year	0.00
2.		number of additional se added to the route		0.00	x 10.40 hours per year	0.00
					Total time added to the route	0,00
3.	Enter the (Contact Officer)	HCR hourly rate Area Manager, Purchasin	g/Contracting			0.00
		Total additional	compensation	(HCR hourly rate	x total time added to the route)	0.00

Rural Route Cost Analysis Form

Docket: 1380394 - 52166

Num Nur. 17 Page Nor: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name: SAINT LUCAS Office Zip+4: 52166 -4400 District. HAWKEYE PFC Enter the number of additional boxes to be added to the rural route 76 Enter the number of additional 2 miles to be added to the route 0.00 Enter the volume factor 2.53 192,28 Total (additional boxes x volume factor) 3 Enter the number of additional boxes to be added to the rural route 76 Centralized boxes 76.00 76.00 x 1.00 Min Regular L route boxes 0.00 0.00 x 1.82 Min. Regular Non-L route boxes 0.00 0.00 x 2:00 Min Total additional box allowance 76.00 Enter the number of additional daily miles to be added to x 12 Mileage 0.00 the rural route 0.00 Standard Total additional minutes per week 268.28 (miles carried to two decimal places) Total additional annual minutes 5. (additional minutes per week year) 268.28 x 52 Weeks 13,950.56 Total additional annual hours (additional annual minutes/ 60 minutes per hour) 13,950,56 232.51 / 60 Minutes Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 34.88 Total Annual Cost (additional annual hours x rural cost per hour) 8,109.93 Enter lock pouch allowance (if applicable) 0.00 Total annual cost for alternate service (annual cost minus lock pouch allowance) 8,109.93

POST OFFICE	U.S. Postal Ser CLOSING OR CONS Fact Shee	COLIDATION PROPOSAL		1. Date Propured 06/19/201
Z. Post Office Name		3. State and Ell' + 4 Code		
SAINT LUCAS 4. DIMMER, Customer Service 6. Area, Cur	stomer Service	1A, 52168-4400 E. County	selonal District	
	D Emergency Suspend Suspension	Peyath Negative 10	. Proposed Perman	nest Alternate Service
11. Staffing		T	Years of Street Years of Street	
a PM PM PM PM Viscainty Resource Occupant 05/05/2009	n & Date retilen	a. Time M-F 00 45 - 12 00 13 30 - 16 30	Sel 06 49 - 10:15	Tintel Window Hours Per Vision
C Content PM POSITION Level Descript (150)EAS-50 Do of Career C No of Career C No of No.	Non-Career select from EAS-65 In-Career-0 In-Career-1	a. Cottes Tana M.F. 24 Noods	Set 36 hours	\$2.75
13. Number of Contomers Se	net	14.	Cally Volume (Flec	10)
a Cenaral Delivery	٥	Types of Mail	Received	Dispotched
L P.O. Box	79	a Francisco I	208	1 78
s. City Dallydry	0	b. ferwegaper	132	1 1
n Rune Calvery	0	< Partil	- 6	1 2
e. Highway Comincil Russia Box	0	d. Other	.0	1 7
L Yotal	76.	e, Total	348	1 85
g. No. Receiving Dugitiosta Service	D	5. No. of Postage Meters.		
h, Axerage No. Dally Trensactions	18.80	s. No. of Pannilla		
Finances a FY 2006 2009 2010		Recepts 9.21,249 9.30,564 9.17,961	5, EAS Step 1 PM Basic Sole (no Gota) 5 20047	
30-day carcelator dause? Yes No	ter 5	Sected? Yes No. 1 Suitable offernate quarters avaita III. Approvation we Emerate Name WEST LINCON Window Service Hours M-F.	F Yes, must vecate b the? Yes of reg Office (Proposed) EAS Larget	No.
18. Businesses in Senice Area Metr's Jewety, White Years Supper Chib. Heads, Transmissions Frai National Bank, Klumber's Top Conventionce Store, DSM Farm Supply, Header Co Westertals.	& Liquid Store, MANTE	Name WALICOMA Waster Service Heurs M-F	EAS Level 08-45 - 12:00 12:00	MRep Away 6.0 SAT 08.45 - 08.50 SAT 7.00 - 18.00
		a trace and		
	21.77	epared by Esignature		Tamphone No. ACT
Ported Name and Title SARA LINDALIST PO Descriptuose Coordinate Name	Telephone No. AC ()	SARIA LINGALIERE LISCORDO		(319) 399-2902
KAREN LENANE PS Form 4625, June 1993	(318) 599-2902	DEDAM RAPIDS IOWA		



A. Office	Ž.							
Name: Area: Congress	SAINT LL WESTER	N ct	IA-01		District County	State: IA HAWKEYE PFC Fayette		Code: 52168
EAS Grad	30	unc.	55	190001		Finance Number	18800	28
Post Offic	ne:		Classified Station			Classified Branch		CPO
This form	is a place I	noider	for number 19, And the verificat	ion of new	y service t	ype is complete.		
Prepared	i by:	Karen	t Lenane				Date:	04/26/2011
Title:		-	KEYE PFC Post Office Review C	condinato	r		and the last	SWEWEGIT
Tele No:		1	399-2902				Fax No:	(319) 399-5502



03/11/11

OIC/POSTMASTER

SUBJECT: SAINT LUCAS Post Office

Enclosed are questionnaires addressed to customers of the SAINT LUCAS Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 03/27/11 for further review.

Karen Lenane

Post Office Review Coordinator

Enclosures



Docket: 1380394 - 52166 Page Noct 21

March 11, 2011

Dear Postal Service Customer.

As the Postal Service manager responsible for all Post Offices in your area. I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the SAINT LUCAS Post Office retired on 05/03/2003. A review of the business activities of the Post Office revealed that the office workload had declined. This reduced workload suggests that the maintenance of an independent office at SAINT LUCAS may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, to cluster box units. This service would be performed by a rural route carrier emanating from the Waucoma Post Office and would involve closing our operation at the Saint Lucas Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the WAUCOMA PO, located 6.0 miles away. Hours of service at this office are 8:45 am - 12:00 pm and 1:30 pm - 4:15 pm, Monday through Friday, and 8:45 am - 9:30 am on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to rural delivery. Please return the enclosed questionnaire by 03/31/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the St Lucas Community Center on 03/31/2011 from 6:00 pm to 7:00 pm to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time. If you have any questions, you may call Karen Lenane at (319) 399-2902.

Thank you for your assistance.

Sincerely,

THOMAS ALLEN Manager, Post Office Operations PO Box 9998

ma Alle

Cedar Rapids, Iowa, 52406-9998

Enclosures: Questionnaire and return envelope Summary of Post Office Change Regulations Carrier delivery information CBU information sheet

DOCKET NO: ITEM NO. PAGE

138039	4.50166
21	
2	



Postal Customer Questionnaire

P	ostal Services		Daily	y W	Veekly	Monthly	Never
а	Buying stamps						
b	. Mailing letters						
C	Mailing parcels						
d	Picking up Post Office box mail						
ė	Picking up general delivery mail						
f.	Buying money orders						
g	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured m	ail,				
	Confirmation	2.41					
h.	Sending Express Mail						
l.	Buying stamp-collecting material						
0	ther postal services:						
a	Entering permit mailings	Yes		No			
Ь.	Resetting/using postage meter	Yes		No			
N	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No			
b.	Using for school bus stop	Yes		No			
Ç.	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
if	yes, please explain;						
d.	Using public bulletin board	Yes		No			
e.	Other	Yes		No			
l F	yes. please explain:						

	NO.	
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DAGE		

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-		21				
		-	_	-		



-2-

	personal needs?	Yes 🗆		No 🗆				
		3						
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. you currently receive Post Office box service or general delivery service, complete this section. How do you carrier route delivery service would compare with your present service?							
	Better	Just as Good 🗌	No Opinian 🔲	Worse				
	Please explain:							
	For which of the fol these services?			nat apply) Where do you go to obtain				
	Shopping	□						
	Personal needs							
	Personal needs Banking	1770						
		Δ						
	Banking							
	Banking Employment Social needs							
	Banking Employment Social needs	D	community?					
	Banking Employment Social needs Do you currently us	□ □ be local businesses in the	community?	No 🗆				
	Banking Employment Social needs Do you currently us	D be local businesses in the	community? Post Office is discontinue	No 🗆				
a	Banking Employment Social needs Do you currently us If yes, would you co	Delocal businesses in the Yes Dontinue to use them if the	community? Post Office is discontinue	No				
	Banking Employment Social needs Do you currently us If yes, would you come: (please p	se local businesses in the Yes ontinue to use them if the Yes orint your name)	community? Post Office is discontinue	No 🗆 d? No 🗆				
	Banking Employment Social needs Do you currently us If yes, would you come: (please p	Delocal businesses in the Yes Dontinue to use them if the	community? Post Office is discontinue	No 🗆 d? No 🗆				

D.	OCKETNO
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	1.4	

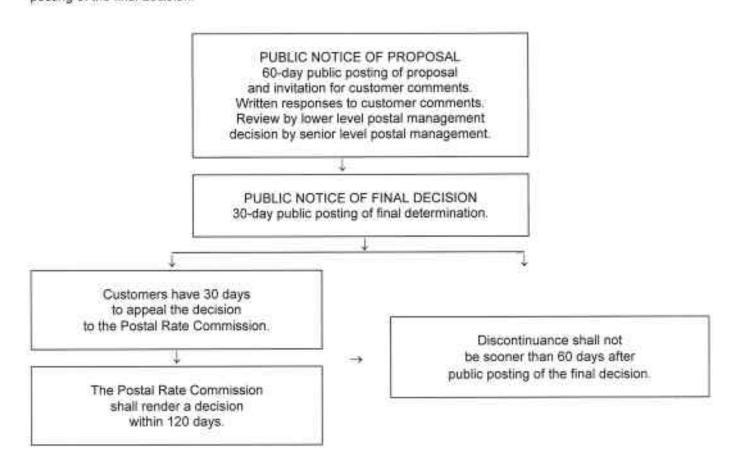


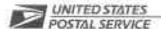
SUMMARY OF POST OFFICE CHANGE REGULATIONS

Certain regulations based on federal law apply when postal managers propose to replace a Post Office with an alternate form of postal service. These regulations are designed to ensure that the reasons for proposing such changes in postal service are fully disclosed at a stage when customers can make helpful contributions toward a final decision. The full text of the statutory provisions appears in Title 39, United States Code, Section 404(b), while the implementing regulations appear in Title 39, Code of Federal Regulations, Part 241.3.

According to implementing regulations, an initial investigation and any subsequent formal proposal to discontinue a Post Office originate with postal field managers responsible for Post Offices in that area. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected Post Offices, along with an "Invitation for Comments," which formally invites customer comments. At the end of the 60-day comment period, additional review is made at lower and upper levels of postal management.

When a final decision is made at Postal Headquarters in Washington, DC, that decision is posted in affected Post Offices for 30 days, during which customers may appeal the decision to the Postal Rate Commission in Washington, DC. The Postal Rate Commission has 120 days to consider and decide an appeal. Even without an appeal, no Post Office may be closed sooner than 60 days after the public posting of the final decision.





POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

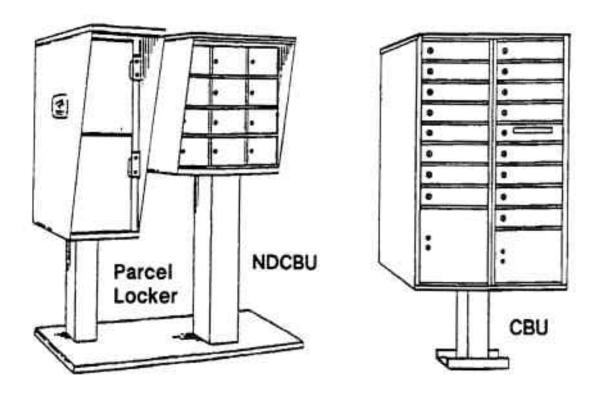
Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



Cluster Box Units



Neighborhood Delivery and Collection Box Units (NDCBUs) and Cluster Box Units (CBUs) are secure, free-standing units of individually locked mail compartments that are provided, installed, and maintained by the Postal Service at no cost to customers. These units benefit customers in time and money because they eliminate the customer's cost to install new boxes, and any future replacement and maintenance. A significant benefit of the NDCBUs and CBUs is the security they provide against mail theft and mailbox vandalism. Another advantage is the convenience of depositing outgoing mail in the designated collection compartment in the CBU or NDCBU.

Each customer's unit is large enough to hold several days' accumulation of mail, thereby eliminating the need to have mail held at the Post Office during short periods away from home. For longer periods away from home, customers should continue to contact the Post Office and request their mail to be:

- 1. Held at the Post Office until they return, or
- 2. Delivered to a specified friend or neighbor, or
- 3. Forwarded to their temporary address.

Parcel lockers may be installed next to NDCBUs for receiving packages that do not require a signature. Each CBU includes at least one parcel locker.

Customers are provided keys to their individual mailbox compartments in CBUs and NDCBUs. Parcel locker keys are placed in a customer's mailbox compartment when a parcel is secured in a locker for that customer.

DOCKET NO.	1580394-52166		
TEM NO.	22		
PAGE			



	ase check the appropriate box to in					Monthly	Never
08	tal Services	Da	aily	W	eekly		-
1, 1	Buying stamps					124	
j. 1	Mailing letters		DR.				
c. 1	Mailling parcels					國	
1.1	Picking up Post Office box mail		1				
e. I	Picking up general delivery mail						
	Buying money orders					团.	
	Obtaining special services, includir Certified mail, Registered mail, Insi Delivery Confirmation, or Signature Confirmation	ured ma	ii,			N	
	Sending Express Mail						区
	Buying stamp-collecting material						岗
Ott	her postal services:						
a,	Entering permit mailings	Yes		No	ĺŻ		
Ь,	Resetting/using postage meter	Yes		No			
Νo	npostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	囚		
b.	Using for school bus stop	Yes		No	D		
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
H y	yes, please explain:						
d.	Using public bulletin board	Yes	凤(No			
	Other	Yes		No			
W	yes, please explain:						

DOCKET NO.	1380394.5714
ITEM NO.	22
PAGE	2



-2-

4	Do you pass another personal needs?	r Post Office during butting	ess hours while traveling to a No	r from work, or shopping, or fol	r
	If yes, which offices:				
	Lines outremedity recovery	a Prost Office box serrice	be no change to your delivery or general delivery service, o with your present service?	service - proceed to question of complete this section. How do y	4. If ou think
	Better	Just as Good	No Opinion	Worse 🖾	
ı.	Please explain: I	a a colored	community? (Check all that	+ yake are poly) Where do you go to obt	of pay tain electronica
	Shopping	B 095, KE	Stauvant		15 Close
	Personal needs	A CONTRACTOR OF THE PARTY OF TH			
	Benking	58			
	Employment				
	Social needs	51			-
			community?		
5	Do you currently us	se local priatriessas tu mis			
5.	Do you currently us	se local businesses in the Yes 🖟			
5.	Control Control Control Control	Yes 🕅	No	П	
5.	Control Control Control Control	Yes 🕅	No Post Office is discontinued?		
200	If yes, would you or	Yes 🖟 continue to use them if the Yes 🔲	No Post Office is discontinued?		
Ns	If yes, would you or ame:	Yes 🖟 ontinue to use them if the Yes 🗆	No Post Office is discontinued? No		
Ac	If yes, would you co ame: (please p idress:	Yes 🖟 ontinue to use them if the Yes 🗆	No Post Office is discontinued?		

DOCKETNO 13.86394.52161 HEMNO 22 PAGE 3



Memo to the record 4/25/2011

This letter was separated from the questionnaire that is accompanied. There is no name or address on the letter. As a result, a response will not be provided.

Sara Lindauer

Post Office Review Investigator

ara Dendain

DOCKET NO:	1370394-5714
ITEM NO.	22
PAGE	4



200	tal Services	De	illy	W	eekly	Monthly	Never
		200	П		П	12/	D
	Buying stamps						
5. 1	Malling letters	- 8	_				
c h	viailing parcels					7	315.33
d. F	Picking up Post Office box mall	- 3	2				
e. f	Picking up general delivery mail	- 3	e				
f, f	Buying money orders						D
	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured ma	il,			2	
	Confirmation					10	
h.	Sending Express Mail						The same
	Buying stamp-collecting material						Þ
Ott	ner postal services:						
В.	Entering permit mailings	Yes		No	Ø		
b.	Resetting/using postage meter	Yes		No	ď		
No	npostal Services						
a,	Picking up government forms (such as tax forms)	Yes	,ei	No			
b,	Using for school bus stop	Yes		No	B		
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	ď		
lf y	es, please explain:						
d.	Using public bulletin board	Yes		No	P		
	Other	Yes		No			
	yes, please explain:						



-2-

	Yes 🗹		No 🗆	
If yes, which offices	2001	rudan	FO(+	Atkinson
COX LOC	WWW.	2		TO A THE CASE OF THE PARTY.
				20 847-000
was entrently range	carrier delivery, there will ve Post Office box service ry service would compare	or decetal delivery se	Alce, novible	se - proceed to question 4. te this section. How do you
Better	Just as Good	No Opinion	Wo	rse 🗆
Please explain:				
For which of the for these services?	Bowing do you leave your	community? (Check a	il that apply.)	Where do you go to obta
Shopping	്			
Wast of the Market Market	57			
Personal needs				
Personal needs Banking				
11411200001400015000016	@			
Banking	@			
Banking Employment Social needs	@			
Banking Employment Social needs	B			
Banking Employment Social needs Do you currently u	B	e community?	No 🗆	
Banking Employment Social needs Do you currently u	se local businesses in the	e community?	No 🗆	
Banking Employment Social needs Do you currently uses, would you on	se local businesses in the	e community?	No □	
Banking Employment Social needs Do you currently uses, would you currently uses.	se local businesses in the	e community?	No □	
Banking Employment Social needs Do you currently uses, would you currently uses.	se local businesses in the Yes Dominue to use them if the	e community?	No □	



KELLI DRILLING 209 N CANADA ST SAINT LUCAS, IA 52166

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feet free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

ON TENDO	1350	
ITEM NO.	2	
PAGE	-	į





Postal Services	Daily	Weekly	Monthly	Never
a. Buying stamps				
b. Mailing letters				
c. Mailing parcels			2	
d. Picking up Post Office box n	nail 🛛			
e. Picking up general delivery				
f. Buying money orders			4	
 Obtaining special services, Certified mail, Registered m Delivery Confirmation, or Si Confirmation 	ail, Insured mail,			
h. Sending Express Mail			9	
Buying stamp-collecting material				
Other postal services:				
 Entering permit mailings 	Yes 🗆	No I		
b. Resetting/using postage m	eter Yes 🗌	No 🛛		
Nonpostal Services				
 Picking up government forms (such as tax forms) 	Yes 🔲	No 🛛		
b. Using for school bus stop	Yes 🗆	No 🖾		
 c. Assisting senior citizens, persons with disabilities, et 	c. Yes D	No 🗆	100 100 100 100 100 100 100 100 100 100 100 100 100 100 100 100	
if yes, please explain:	o pech up	my aun	t Eurobe	
d. Using public bulletin board	Yes 🖸	No 🗆		
e. Other	Yes 💆	No 🗆		

DOOKET NO. ITEM NO. PAGE 1380394 53166



-2-

Do you pass anothe personal needs?	Yes []		to or from work, or shopping, or for
If yes, which offices	200		
come accessmile resemble	ve Pinet Office hox service	be no change to your deli or general delivery service with your present service	very service - proceed to question 4. ce, complete this section. How do you?
Better 🗆	Just as Good	No Opinion 🗌	Worse D
Please explain:			
Shopping			
these services? Shopping	0		
Personal needs			
Banking			
Employment			
Social needs			
5. Do you currently u	se local businesses in the	e community?	
	Yes 🔟		No 🗆
If yes, would you	continue to use them if the	Post Office is discontinue	ed?
11	Yes 🗆		No 🖽
Name: Ulli	print your name)		
2000		or frence	F = 00 C 100 =
Address: P. O.	30x 216	ST CHENS I	2000 3466



WILLIAM MIK PO BOX 216 SAINT LUCAS, IA 62186

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is

in response to your letter:

 You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998

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P	ostal Services	E	laily	V	/eekly	Monthly	Nover
8	Buying stamps					Ø	
Ь	. Mailing letters				図		
€.	Mailing parcels						
đ	Picking up Post Office box mail					മ	
6	Picking up general delivery mail		Z.				
f,	Buying money orders						X
g	Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured ma	àil,			bes .	
	Confirmation					×	
h	Sending Express Mail					×	
l.	Buying stamp-collecting material						A
0	ther postal services:						
a.	Entering permit mailings	Yes		No	R		
ь	Resetting/using postage meter	Yes		No	N		
N	onpostal Services						
8.	Picking up government forms (such as tax forms)	Yes	M	No			
b.	Using for school bus stop	Yes		No	X		
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	M		
H	yes, please explain;						
d.	Using public bulletin board	Yes	凶	No			
	Other	Yes		No			



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	Do you pass anoth personal needs?	20070099		No Bd	
		Yes 🗀			
	If yes, which office	6:			
	would description there.	carrier delivery, there will live Post Office box service ary service would compare	Ot debeter browning it a	delivery service - proceed to ervice, complete this section. vice?	question 4. How do yo
	Better	Just as Good	No Opinion 🗆	Worse	
	Please explain: _	to bluck ti	MOVE CX	ænsive.	
	these services?			all that apply.) Where do you	
	Contract Services (Contract Services)	925			
	Shopping				
		₩			
	Shopping	₩			
	Shopping Personal needs	₩			
	Shopping Personal needs Banking				
5	Shopping Personal needs Banking Employment Social needs				
1	Shopping Personal needs Banking Employment Social needs		e community?		
5,	Shopping Personal needs Banking Employment Social needs Do you currently	□use local businesses in th	e community?	No 🗆	
5.	Shopping Personal needs Banking Employment Social needs Do you currently	□use local businesses in th	e community?	No 🗆	
5.	Shopping Personal needs Banking Employment Social needs Do you currently If yes, would you	use local businesses in the	e community? e Post Office is discon	No □	
5.	Shopping Personal needs Banking Employment Social needs Do you currently If yes, would you	use local businesses in the Yes 🕅	e community? e Post Office is discon	No 🗆	-



KURT HUINKER 137 N. MAIN SAINT LUCAS, IA 52166

Bear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

In response to your letter:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a
postal facility and postmaster position. The Postal Service estimates a positive annual savings.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel bee to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations

Cedar Rapids, lowa, 52406-9998

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ITEM NO.	ITEM NO.				
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-	3	



Please check the appropriate box to	malcate v	whether	you use t	he St Luca	s Post Office for eac	n of the follow
Postal Services	D	aily	W	eekly	Monthly	Never
a. Buying stamps						
b. Mailing letters					Ø	
c. Mailing parcels					Ø	
d. Picking up Post Office box mail						Ø
e. Picking up general delivery mail						Ø
f. Buying money orders						Ø
g. Obtaining special services, includ Certified mail, Registered mail, In Delivery Confirmation, or Signatu Confirmation	aured ma	ol,			гí	
h, Sending Express Mail					П	Ø
Buying stamp-collecting material						D
Other postal services:						
a. Entering permit mailings	Yes	Ø	No			
b. Resetting/using postage meter	Yes	Ø	No			
Nonpostal Services						
 Picking up government forms (such as tax forms) 	Yes		No	Ø		
b. Using for school bus stop	Yes		No	Ø		
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	2		
If yes, please explain:						
d. Using public bulletin board	Yes	Ø	No			
e. Other	Yes		No	Ø		
If yes, please explain:						

	7	40	7	٠,	
	-				
17	t	M.	PP	Q.	



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2.	Do you pass anoth personal needs?	er Post Office during busi	ness hours while travell	ng to or from work, or shopping, or for
	personal needs?	Yes 🗆		No ☑
	If yes, which offices	E		
3.	you currently recen	carrier delivery, there will ve Post Office box service ry service would compare	or general delivery sen	elivery service - proceed to question 4. vice, complete this section. How do you se?
	Better	Just as Good 🔲	No Opinion 🗌	Worse
	Please explain:			
4.	For which of the fol these services?	llowing do you leave your	community? (Check all	that apply.) Where do you go to obtain
	Shopping	D Net, deco	rah	
	Personal needs	o		
	Banking	o		
	Employment	□		
	Social needs	or decorah,	Fort alkinson,	WSF WAIN
5.	Do you currently us	se local businesses in the	community?	
		Yes 🛮		No 🗆
	If yes, would you c	ontinue to use them if the	Post Office is discontin	ued?
		Yes 🛭		No 🗆
Na	me: William I	arvired		
Ad	dress: 28195	Dale Road Wast	Union, TA S	2/75"
Te	lephone number: 5	63-778-2321	Date: 4/1/11	



WILLIAM LANGRECK

28195 OAK RD W WEST UNION, IA 52175

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Weucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9988

Cedar Rapids, Iowa, 52406-9998

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	22	
	11.	



Po	stal Services	D	laily	-W	leckly	Monthly	Never
8.	Buying stamps				M		
b,	Mailing letters				\boxtimes		
c,	Mailing parcels					23	
ď.	Picking up Post Office box mail		13				
0.	Picking up general delivery mail					口	
f,	Buying money orders						
g.	Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured ma	ail,		22	22	7=1
	Confirmation					図	
ħ.	Sending Express Mail						
i.	Buying stamp-collecting material						Ø
01	her postal services:						
a.	Entering permit mailings	Yes		No	⊠		
b,	Resetting/using postage meter	Yes		No	Ø		
No	onpostal Services						
8.	Picking up government forms (such as tax forms)	Yes		No	Ø		
b.	Using for school bus stop	Yes		No	8		
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
lf	yes, please explain:						
d.	Using public bulletin board	Yes	Ø	No	0		
8.	Other	Yes		No	120		

DECORUT HO PAGE 1370394.50166 22



-2-

personal needs?	Yes 🗆		No 🗵 on	
If yes, which office	S:			
you currently recei	carrier delivery, there will ive Post Office box service kry service would compare	or general delivery service	be, complete this section	to question 4. n. How do yo
Better	Just as Good 🔲	No Opinian 🖾	Worse	
Please explain: _				
For which of the fo	Nowing do you leave your	community? (Check all ti	nat apply.) Where do y	ou go to obta
niese services i				
Shopping Shopping	23			
25/4/2005				
Shopping	፟			
Shopping Personal needs	□			
Shopping Personal needs Banking				
Shopping Personal needs Banking Employment Social needs				
Shopping Personal needs Banking Employment Social needs		community?		
Shopping Personal needs Banking Employment Social needs Do you currently of	□ □ □ use local businesses in the	community?	No 🗆	
Shopping Personal needs Banking Employment Social needs Do you currently of	D	community? Post Office is discontinue	No 🗆	
Shopping Personal needs Banking Employment Social needs Do you currently of	D	community? Post Office is discontinus	No 🗆 ed? No 🗆	



ST LUCAS HISTORICAL SOCIETY PO BOX 295 SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken;

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998

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Pi	ease check the appropriate box to in	ndicate	whather	you use t	he St Luca	s Post Office for eac	h of the followin
Po	ostal Services	Đ	ally	W	leekly	Monthly	Never
a.	Buying stamps				豆		
b.	Mailing letters				B		
C.	Mailing parcels				53		
ď.	Picking up Post Office box mail		[28]				
9.	Picking up general delivery mail		风				
f.	Buying money orders					×	
g	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature Confirmation	ured mu	all,			971	n
			П		10	Ø	72K
i,	Sending Express Mail Buying stamp-collecting material					П	2
0	ther postal services:						0.5000
a	Entering permit mailings	Yes		No	Q		
b.	Resetting/using postage meter	Yes		No	DK.		
N	onpostal Services						
ä.	Picking up government forms (such as fax forms)	Yes		No			
b.	Using for school bus stop	Yes		No	D/		
c,	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
lf.	yes, please explain:						
d.	Using public bulletin board	Yes	മ	No	0		
e.	Other	Yes		No			
if.	yes, please explain:						

DOORST NO. MEMINO. PAGE 1580394-52164 22 20



-2-

	Yes 🗌		No 🎘	
f yes, which office	£			-0
ou currently receive		or general delivery servic	very service - proceed to questio e, complete this section. How do ?	
Better [Just as Good 🔲	No Opinion 🔲	Worse	
Please explain: _				-,1
these services? Shopping			at apply.) Where do you go to o	
Personal needs				
Banking				
Employment	day tem			
Social needs	Π			-00
Do you currently us	se local businesses in the	community?		
	Yes 📉		No 🏻	
If yes, would you o	ontinue to use them if the i	Post Office is discontinue	1 ?	
	Yes 🖄	39	No 🗆	
ne: Ten/	grint your name)			
		n 51- K	HERS IN	50
		2/4 /		20-04
	51_3 778 2345	ESCHOOLS		
ise add any addition	nal comments on a separa		ich it to this form.	
nk you for taking the	e time to complete this que		some gy	



TERRY COSTIGAN 116 SUMMER DR SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52405-9998

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ľ	E	ANC.
10	Ar	ia .

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Please check the appropriate	bax to indicate	whether	you use	the St Luca	s Post Office for ear	ch of the following
Postal Services		Daily	1	Veekly	Monthly	Never
a. Buying stamps					B	
b. Mailing letters		M				
c. Mailing parcels						X
d. Picking up Post Office box	mail	èK.				
e. Picking up general deliver	y mail	È				
f. Buying money orders						赵
g. Obtaining special services Certified mail, Registered Delivery Confirmation, or \$	mail, Insured ma	-0.00				_
Confirmation						×
h. Sending Express Mail						D.
 Buying stamp-collecting material 						Ø
Other postal services:						
a. Entering permit mailings	Yes		No	区		
b. Resetting/using postage r	neter Yes		No	'ar		
Nonpostal Services						
Picking up government forms (such as tax forms)	Yes		No	Ø		
b. Using for school bus stop	Yes		No	M		
 Assisting senior citizens, persons with disabilities, e 	ic. Yes		No	Æ		
If yes, please explain:				32.5		
d. Using public bulletin board	Yes		No	Ø		
e. Other	Yes		No	阿		
If yes, please explain:				9		



-2-

	personal needs?	Yes M		No 🗆
	If yes, which offices:	St. Jul	D-	A25
š.	you currently receive	Post Office box service	be no change to your del or general delivery service with your present service	ivery service - proceed to question 4. If ce, complete this section. How do you the?
	Better 🗵	Just as Good	No Opinion 🗆	Worse
	Please explain:			
4::	For which of the folk these services?	owing do you leave your	community? (Check all t	hat apply.) Where do you go to obtain
	Shopping	P West	Union	
	Personal needs	Dr Wolf 1	Lhim	
	L 61 201 WILL HODGE	Va VV	24 14	
	Banking	& Wallem	A.	
	PRINTED TO THE PROPERTY OF THE	& Wallem		
	Banking	& Wallem	A.	
5,	Banking Employment Social needs	& Walton	50N)	
5.	Banking Employment Social needs	Wallem Arling Decorah	50N)	
5,	Banking Employment Social needs Do you currently use	Wautom Arling Decorren a local businesses in the	50N)	No 🗆
5,	Banking Employment Social needs Do you currently use	Wautom Arling Decorren a local businesses in the	ton) community?	No 🗆
	Banking Employment Social needs Do you currently use If yes, would you co	Walleman Arling Decord a local businesses in the Yes X ntinue to use them if the	ton) community?	No □ ed? No □ vog reek
Na	Banking Employment Social needs Do you currently use If yes, would you co	Walleman Arling Decord Decord res Ves Ves Ves Ves Ves	ton) community?	No □



MARGARET & MICHAEL LANGRECK 126 E MAIN ST SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

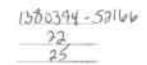
Sincerely,

Thomas Allen Manager, Post Office Operations

PO Box 9998

Cedar Rapids, lows, 52406-9998

DEM NO.		100		
DEWING:				
	1	TM.	NG:	





P	lease check the appropriate box to i	ndicate	whether	you use	the St Luca	s Post Office for eac	sh of the following
P	ostal Services		Dality		Veeldy	Monthly	Never
8.	Buying stamps					50	
b.	Mailing letters						
C.	Mailing parcels						£3
đ,	Picking up Post Office box mail						
ŧ.	Picking up general delivery mail				鱼		
f.	Buying money orders						应
g	Obtaining special services, including Certified mail, Registered mail, Institution Delivery Confirmation, or Signature	ured m	aiř,		=		
	Confirmation						E
h.	Sending Express Mail						央
Ļ	Buying stamp-collecting material						Œ
0	ther postal services:						
а.	Entering permit mailings	Yes		No	回		
b,	Resetting/using postage meter	Yes		No	Ø		
N	onpostal Services						
a	Picking up government forms (such as tax forms)	Yes		No	d		
ь.	Using for school bus stop	Yes		No	Ø		
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	凶		
H.	yes, please explain:						
d.	Using public bulletin board	Yes	0	No	囟		
ė.	Other	Yes		No	E		
If	yes, please explain:						

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personal needs?	Yes 🗆		É, ov
If yes, which office	B;		- 1025
you currently recei		or general delivery service	very service - proceed to question 4 e, complete this section. How do yo
Better	Just as Good	Na Opinion 🖽	Worse
Please explain: _		1	÷
For which of the fo these services?	Nowing do you leave your	Section and the section of the secti	at apply.) Where do you go to obta
Shopping	D-Tert	Athinson	· V6
Personal needs			
Banking			
Employment			
Social needs	□		
Do you currently u	se local businesses in the	community?	
	Yes 🔯	9	No 🗆
If yes, would you o	ontinue to use them if the	Post Office is discontinued	1?
eme: Asuu	1. Dest	enbach !	No 🗆
All es	print your name)	La Din	A AF
idress: 10 7	2 h / lee	CCCE WAYER	



LAURIE DIETZENBACK 109 SE HILLSIDE DR SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Atlen Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52406-9998

PAGE

1380394-57166 22 28



P	lease check the appropriate box to in	dicate	whether	you use	the St Luca	s Post Office for eac	h of the follow
P	ostal Services	1	Daily	V	Veeldy	Monthly	Never
0	Buying stamps					B	
b	. Mailing letters		\Box				
c	Mailing parcels						\Box
d	Picking up Post Office box mail		Ø				
9	. Picking up general delivery mail						(Z)
f.	Buying money orders					□	
g	Obtaining special services, includin Certified mail, Registered mail, Insu Delivery Confirmation, or Signature	ired m	ail,		_		
	Confirmation					E7	
h	Sending Express Mail						
j,	Buying stamp-collecting material						EI
0	ther postal services:						
2	. Entering permit mailings	Yes		No	₽		
b	Resetting/using postage meter	Yes		No	⊞"		
N	onpostal Services						
a	Picking up government forms (such as tax forms)	Yes		No	B		
ь.	. Using for school bus stop	Yes		No			
C	Assisting senior citizens, persons with disabilities, etc.	Yes		No	团		
lf	yes, please explain:						
d.	Using public bulletin board	Yes		No	0		
8,	Other	Yes		No			
if.	yes, please explain:						

NUCKET HO. NEM NO. PAGE 1580394.53166



-2-

2.	Do you pass anoth personal needs?	er Post Office during busi	ness hours while traveling	to or from work, or shopping, or for
	personal meeus r	Yes 🗆	1	No 🗹
	If yes, which office:	E		
3.	you currently recelv	e Post Office box service	be no change to your deliv	very service - proceed to question 4. If e, complete this section. How do you th
	Better	Just as Good []	No Opinion 🔲	Worse □
	Please explain:	25 1110	3.00.000.000.000.000.000.000.000.000.00	
4.	For which of the fol these services?	lowing do you leave your	community? (Check all th	at apply.) Where do you go to obtain
	Shopping	10		
	Personal needs	o		
	Banking			
	Employment	□		
	Social needs			
5,	Do you currently us	e local businesses in the	community?	
		Yes 🗐	1	lo 🗆
	If yes, would you co	ontinue to use them if the	Post Office is discontinued	7
		Yes 🖃	,	No 🗆
Na	me: Bei	into Kruse		
	(plaase p	nnt your name)		
Ado	dress:	03 /8/		
Fal	ephone number:		Date: 3 - 21	



BONNIE KRUSE PO BOX 191 SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

	_	- 4			
- 1	16	241	PC.	7.	

13 80 394-52166 22 31



P	lease check the appropriate box to i	ndicate	whether	you use	the St Luca	s Post Office for eac	h of the following
P	ostal Services	- 1	Daily	:20	Veekly	Monthly	Never
9	Buying stamps						D
b.	Mailing letters						D
C.	Mailing parcels						10
d.	Picking up Post Office box mail		D				
a	Picking up general delivery mail						ré/
Ť.	Buying money orders						D
g.	Obtaining special services, including Certified mail, Registered mail, Institution, or Signature	ured mi	ail,				0.00
	Confirmation	7.25					Ø
h.	Sending Express Mail						to
l.	Buying stamp-collecting material						Ø
0	ther postal services:						
a	Entering permit mailings	Yes		No	t		
Ь	Resetting/using postage meter	Yes	\Box	No	V		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	B,		
b.	Using for school bus stop	Yes		No	D		
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	1		
if :	yes, please explain:						
t.	Using public bulletin board	Yes		No	ф'		
8.	Other	Yes		No	D		
If	yes, please explain:				056		



-2-

Do you pass an personal needs	other Post Office during busing	ness hours while travelin	ig to ar from work, or shopping, ar for		
			No 🗆		
If yes, which off	ices: FORT A	TKINSON	TowA		
you currently re-	ve carrier delivery, there will i ceive Post Office box service ivery service would compare	or general delivery serv	livery service - proceed to question 4. If ice, complete this section. How do you th e?		
Better 🗌	Just as Good	No Opinion 🖾	Worse		
Please explain:					
4. For which of the these services?	following do you leave your	community? (Check all	that apply.) Where do you go to obtain		
Shopping	& DECOI	RAH, Ion	A		
Personal needs		0)			
Banking	D'FORT	4TKINSON	, IOWA		
Employment					
Social needs	o				
5. Do you currently	use local businesses in the	community?			
	Yes 🔲		No 🗆		
If yes, would you	continue to use them if the I	Post Office is discontinue	ed?		
02(1)(1	Yes 🗆		No 🗆		
Name: Alvir	2 A MIHM se print your name)				
100	N CANADA				
		Date: 3 - 17	L//		
Telephone number:		Date: 5 1/			



ALVIN A MIHM 205 N CANADA ST SAINT LUCAS, IA 52186

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52408-9998

WENTHO.
PAGE

13 80394.57166



P	sase check the appropriate box to i	ndicate	whether	you use	the St Luca	s Post Office for eac	th of the following
P	ostal Services	1	Daily	W.	Veekly	Monthly	Never
а	Buying stamps				×		
b.	Mailing letters				凶		
0.	Mailing parcels					X	
d.	Picking up Post Office box mail		Ď.				
e.	Picking up general delivery mail				×		
f.	Buying money orders						X
g.	Obtaining special services, including Certified mail, Registered mail, Institution Delivery Confirmation, or Signature	ured ma	sil,		11	822	**
	Confirmation						.80
h,	Sending Express Mail						N
i,	Buying stamp-collecting material						文
0	ther postal services:						
8.	Entering permit mailings	Yes		No	YO		
b.	Resetting/using postage meter	Yes		No	A		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	151		
b.	Using for school bus stop	Yes		No	X		
C,	Assisting senior citizens, persons with disabilities, etc.	Yes		No	凶		
Ħ	yes, please explain:						
d.	Using public bulletin board	Yes		No	×		
8.	Other	Yes		No	M		
lf:	yes, please explain:				er Certi		



-2-

2.	Do you pass anoth personal needs?	er Post Office during busi	iness hours while traveling	g to or from work, or shopping, or for					
		Yes 🗌		No 🖄					
	If yes, which office	B:							
3.	you currently receiv	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you carrier route delivery service would compare with your present service?							
	Better 🗀	Just as Good 💓	No Opinion 🔲	Worse					
	Please explain: I	& I have a pr	but box on my 1	wase I won't have					
	-40 mailed	e the post office	c plus I send e	mil and outside mythm					
	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?								
	Shopping	M Decemb							
	Personal needs	Deprah							
	Banking	X Elten	mN						
	Employment								
	Social needs	O							
	Do you currently us	se local businesses in the	community?						
		Yes 💢		No 🗆					
	If yes, would you co	ontinue to use them if the	Post Office is discontinue	d?					
		Yes 🛱		No 🌃					
a	me: Micha	el Weber							
		경우 기가 가는 그 없다.	x 133						
8	ephone number:	507-451-8200	Dale:						
		nal comments on a separa time to complete this que	ate piece of paper and atta	ach it to this form.					





MICHAEL WEBER PO BOX 183 SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 389-2902.

Singeraly.

Thomas Allen

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

TEM NO. PAGE 1380394.52166 22 37



P	ostal Services	3	Daily	·V	Veekly	Monthly	Never
а,	Buying stamps					Ø	
b	Mailing letters				R		
C.	Mailing parcels				2		
ď	Picking up Post Office box mail		B				
ø,	Picking up general delivery mail						0
f.	Buying money orders						
g	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured m	ail,				
	Confirmation	5.5					
ħ,	Sending Express Mail						19
i,	Buying stamp-collecting material						图
0	ther postal services:						
8.	Entering permit mailings	Yes		No	DJ/		
b.	Resetting/using postage meter	Yes		No			
No	onpostal Services						
ð.	Picking up government forms (such as tax forms)	Yes		No			
b.	Using for school bus stop	Yes		No	U		
c.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	ø		
Hy	yes, please explain:						
d,	Using public bulletin board	Yes		No	B		
e.	Other	Yes		No	B		
Hy	yeв, please explain:						

ITEM NO.
PAGE





-2-

2	Do you pass anoth	er Post Office during busi	ness hours while traveling	to or from work, or shopping, or	for
	personal needs?	Yes		No Œ	
	If yes, which offices	Ē			-
3.	you currently recen	carrier delivery, there will ve Post Office box service ry service would compare	or general delivery service	very service - proceed to questions, complete this section. How do	n 4. if you think
	Better	Just as Good 🔲	No Opinion 🗹	Worse	
	Please explain:				= 1
4.	For which of the fol these services?	lowing do you leave your	community? (Check all the	nat apply.) Where do you go to o	btain
	Shopping	1 West 1	mion IA		26
	Personal needs	D West 4	mon		-
	Banking	o			-
	Employment				
	Social needs	O			
5,	Do you currently us	e local businesses in the	community?		
		Yes 🗹		No 🗆	
	If yes, would you co	ontinue to use them if the	Post Office is discontinue	d?	
		Yes 🗹		No 🗆	
Na	me: LE ONA	WINTER			
		rint your name)		- ANDE	
		0.000		cas, IN 52166	
Tel	ephone number: 🖄	63.778 2281	Date: March	23,2011	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



LEONA WINTER PO BOX 184 SAINT LUCAS, IA 52166

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucias Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

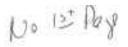
If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Linnana at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998



NEMNO. HAGE 13:80394.521Ub



2-

Do you pass a personal need		ess hours while traveling to or from work, or shopping, or for
P 0 3 4 1 1 1 2 2 3	Yes 🗆	No 📵
If yes, which o	ffices:	
you currently o	eive carrier delivery, there will be eceive Post Office box service or elivery service would compare wi	o no change to your delivery service - proceed to question 4. If if general delivery service, complete this section. How do you think with your present service?
Better	Just as Good	No Opinion 🔲 Worse 🙋
Please explain		Low mading skew and
- 4	ne following do you leave your co	ommunity? (Check all that apply.) Where do you go to obtain
Shopping	@ Jowns 4	veliceour persien are officed
Personal need	s 🗓	
Banking		
Employment	Ο	
Social needs	O	
5. Do you curren	fly use local businesses in the co	xmmunity?
	Yes 💆	No 🗆
If yes, would y	ou continue to use them if the Po	ost Office is discontinued?
λ	Yes 🌇	No 🗆
Name:	UDREY DREY	406
Address:	20 Bax 211	St. Lucas Iowa 52166
Telephone number	563-778-2271	Date: 3/22/1/
Please add any ad	ditional comments on a separate	piece of paper and attach it to this form.

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



AUDREY DRILLING PO BOX 217 SAINT LUCAS, IA 52166

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mulbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposit will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Thomas Allen Manager, Post Office Operations PO Box 9958

Cedar Rapids, Iowa, 52406-9998



P	lease check the appropriate box to	indicate	whether	you use	the St Lucas	Post Office for each	of the following
P	ostal Services	3)	Daily	- 0	Veekly	Monthly	Never
(8	Buying stamps					9	
b	Mailing letters				[2]	EF-	
C	Mailing parcels						19
d	Picking up Post Office box mail		D/				
ė	Picking up general delivery mail		ø				
f.	Buying money orders					8	
9	Obtaining special services, includi Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured m	ail,				
	Confirmation						1
ħ.	Sending Express Mail						
£	Buying stamp-collecting material		D				8
0	ther postal services:						
8	Entering permit mailings	Yes		No	D/		
b,	Resetting/using postage meter	Yes		No	0		
N	onpostal Services						
3,	Picking up government forms (such as tax forms)	Yes		No	ø,		
b.	Using for school bus stop	Yes		No	B		
Ċ,	Assisting senior citizens, persons with disabilities, etc.	Yes		No	o		
H:	yes, please explain:						
_					-/-		
d.	Using public bulletin board	Yes		No	d		
е,	Other	Yes		No			
W	es, please explain:						

SUCKLING DEMNIS PAGE 1380394-57164



-2-

Do you pass anoth personal needs?		ness hours while traveling	g to or from work, or shapping, or for
I Might Michigate out the	Yes 🖭		No 🗆
If yes, which office	95.		
you currently rece	carrier delivery, there will tve Post Office box service ery service would compare	or general delivery servi	Ivery service - proceed to question 4. If ce, complete this section, How do you thin 17.
Better 🗆	Just as Good 🔲	No Opinion 🗌	Worse
Please explain: _			
For which of the for these services?	ollowing do you leave your	community? (Check all t	hat apply.) Where do you go to obtain
Shopping	I		
Personal needs	<u> </u>		
Banking	D		
Employment	D		
Social needs	D		
. Do you currently u	se local businesses in the	community?	
	Yes 🗹		No □
If yes, would you o	continue to use them if the	Post Office is discontinue	ed?
	Yes 🗹		No 🗆
lame: PATRUE	ia S. Kenn	284	==: ==================================
ddress: 100 L	D MAIN S	€ St. L	KAS IA, 5216
elephone number	3-7-18-23	580ate: 3 - 2 ~	— · · ·

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



PATRICIA E KENNEDY 110 W MAIN ST SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Manager, Post Office Operations PO 8ox 9998

Cedar Rapids, Iowa, 52406-9998

THEM NO.

15803AU-50166 22 45



	Please check the appropriate box to it	ndicate	whether	you use	the St Luca	s Post Office for eac	h of the followin
	Postal Services	1	Daily	γ	Veekly	Monthly	Never
	a. Buying stamps						
	b. Mailing letters		(X)				
	c. Mailing parcels					凼	
	d. Picking up Post Office box mail		×				
	e. Picking up general delivery mail						K
a	f. Buying money orders						XI
3	g. Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature Confirmation	ured m	ail,		п	×	
1	h. Sending Express Mail				П	×	
	Buying stamp-collecting material						×
4	Other postal services:						
	a. Entering permit mailings	Yes		No	Ø		
	b. Resetting/using postage meter	Yes		No	Ø		
1	Nonpostal Services						
100	Picking up government forms (such as tax forms)	Yes		No)a		
1	b. Using for school bus stop	Yes		No	×		
	 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	風		
1	f yes, please explain;						
			7222				
	d. Using public bulletin board	Yes	Ø	No			
ě	e. Other	Yes		No			

=	7	3555	-	
	-	44		
į.	-	27.14	-	

1380394.53166



2-

2,	Do you pass another personal needs?	Post Office during business hours while traveling to or from work, or shopping, or for
	December 1	Yes 🗆 No 🛣
	If yes, which offices:	
3.	you currently receive	errier delivery, there will be no change to your delivery service - proceed to question 4. If Post Office box service or general delivery service, complete this section. How do you think service would compare with your present service?
	Better	Just as Good ☐ No Opinion ☐ Worse ☐
	Please explain: W	would miss the post office for sending packages!
4.	For which of the follothese services?	wing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	Ø
	Personal needs	2首
	Banking	
	Employment	
	Social needs	K I
5.	Do you currently use	local businesses in the community?
		Yes 🕅 No 🗆
	If yes, would you con	tinue to use them if the Post Office is discontinued?
		Yes █ No □
Na		Transmission Inc. (Darla Goerend)
Ad	dress: P.O. BO)	(188
Tel	ephone number: 56	3 778 2719 x 2 Date: 3/21/11
		comments on a separate piece of paper and attach it to this form. ime to complete this questionnaire.

1570374-52106 Wancoma Post Office was mentioned in the informational letter Ducket: 1380394-52166 page Nbr: 21 It would be of interest to have this location with his of business which would be more accomo det my Open Thru lunch time and open later in the Day also to help out due to the Closing of St. Lucas if this is what May happen or the Same applies to the Ft. Atkinson Post office -Let are also I town OVEV.
Thank for Your time Hall I berend

DODATTING MEMIND. PAGE 1380394-52166 22 48

We approx Monthly Ship packages! Internationally to use their help.



GOEREND TRANSMISSION INC.

PO BOX 188 SAINT LUCAS, IA 52165

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

In response to your letter:

- You expressed a concern about the inability of the rural carrier to weigh and rate letters and peckages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
- You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the
 carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms
 are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the oustomer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers profer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COO may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. Package services are also available at usps.com through Click-n-Ship which includes package pickup upon request.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Thomas Allen Manager, Post Office Operations Decker (1800)04-32100 from No. 22 Pape No. 50

U

PU Box 9898 Cedar Rapids, Iowa, 52406-9998

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ì	140	15 PDC	λ	

1380	3.94	- 53/4
2	2	
5	1	



P	ease check the appropriate box to i	ndicate	whether	you use	the St Lucs	s Post Office for eac	h of the following
P	ostal Services	1	Dally		Veokly	Monthly	Never
3.	Buying stamps					ø	
Ь,	Mailing letters		XJ.				
C.	Mailing parcels						冥
d.	Picking up Post Office box mail		X				
9.	Picking up general delivery mail						521.
f.	Buying money orders						150
g.	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured ma	all,				
	Confirmation						(2 0)
h.	Sending Express Mail						的
i,	Buying stamp-collecting material						⋈
O	ther postal services:						
a	Entering permit mailings	Yes		No	ďΩ		
ь.	Resetting/using postage meter	Yes		No	妕		
No	onpostal Services						
a,	Picking up government forms (such as tax forms)	Yes		No			
b,	Using for school bus stop	Yes		No	台		
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	R		
Hr.y	yes, please explain:				20		
d.	Using public bulletin board	Yes		No	M		 5
e.	Other	Yes		No	K I		
if	/es, please explain;						

GODGET NO. STEM NO. PAGE (380394, 53166 22 52



-2-

	Do you pass anoth personal needs?	ne mentantanan di kantana		to or from work, or shopping, or for
		Yes D		No 🗆
	If yes, which offices	Calman Dec	orah	
	you currently receive	carrier delivery, there with ve Post Office box service ry service would compare	or general delivery servic	very service - proceed to question 4. If e, complete this section. How do you thin ?
	Better 🗆	Just as Good 🗓	No Opinion 🗆	Worse
	Please explain:			
	For which of the fo these services?	llowing do you leave your	community? (Check all th	sat apply.) Where do you go to obtain
	Shopping	N Decarah		
	Personal needs	D3		
	Banking	10 FOR ALL	nSan	
	Employment	R Colmar,	Little Turley	
	Social needs	□		
5.	Do you currently u	se local businesses in the	community?	
		Yes 🖂		No 🗆
	If yes, would you o	ontinue to use them if the	Post Office is discontinue	d?
	7901 12	Yes ₩	24.7	No 🗆
		OSCA 2 Jord		No 🗆
Nan		opsch 2 Jor		1106

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



KYLIE LOESCH AND JORDAN JIRAK 112 E MAIN ST SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnake concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

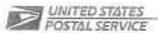
Sincerely,

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Iowa, 52408-9998

TEMNO	12	COMME	TN	a.
CTERRANCE.				
	d	宣传于3 00	٩	

1380244-52166 22 84



P	lease check the appropriate box to a	ndicate	whether	уоц иве	the St Luce	s Post Office for each	th of the followi
P	ostal Services	1	Daily	y	Veckly	Monthly	Never
a	Buying stamps					, 四,	
b	Mailing letters		120				
0	Mailing parcels					Ø	
d.	Picking up Post Office box mail		DA				
ø,	Picking up general delivery mail		181				
f.	Buying money orders						M
g.	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured m	alf,		_		
	Confirmation					18.	
h.	Sending Express Mail					X	
L	Buying stamp-collecting material						B
0	ther postal services:						
a.	Entering permit mailings	Yes		No	M		
b	Resetting/using postage meter	Yes		No	A		
N	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes	図	No			
b.	Using for school bus stop	Yes		No	N		
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	矼		
	yes, please explain:						
d.	Using public bulletin board	Yes		No	风		
е.	Other	Yes		No	123.		
If a	yes, please explain:						



-2-

Ž.	Do you pass anothe personal needs?	r Post Office during busin	ness hours while travelin	g to or from work, or shapping	or for
		Yes 🔀		No 🗆	
	If yes, which offices:	FAST Atkinson	2 Calminst	Decarah	_
8	you currently receive	arrier delivery, there will be Post Office box service r service would compare	or general delivery serv	livery service - proceed to ques ice, complete this section. How e?	stion 4 r do yo
	Better	Just as Good 🔲	No Opinion 📶	Worse	
	Please explain:				-
0.40	For which of the follothese services?	wing do you leave your o	community? (Check all	that apply.) Where do you go t	to obta
	Shopping	Decrept.	W.		
	Personal needs			1	
	Banking	1 Decorph			_
	Employment	d Decarah			_
	Social needs	D' Decoloh			_
Ļ	Do you currently use	local businesses in the o	community?		
		Yes 🔼		No □	
	If yes, would you con	alloue to use them if the F	Post Office is discontinu	ed?	
		Yes 🔯		No 🗆	
ψa	me: John U	FOREMAN			
		nt your name)		1.	
	2.5	ST. Lychs,			
Đ	ephone number. 583	5-778 - 2046	Date: 3-19-1		
h	ank you for taking the t	l comments on a separat time to complete this que	stionnaire.		
P	S Long A	s we Keep	5 DUT CUM	ent Address.	



JOHN V FOREMAN PO BOX 246 SAINT LUCAS, IA 62186

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

Cedar Rapids, Ipwa, 52406-9996

FAGE

1380394-57166



P	ostal Services	3	Daily	¥	Veeldy	Monthly	Never
a.	Buying stamps					65	
b,	Mailing letters				0		
Ċ.	Mailing parcels						□ >= 0
d.	Picking up Post Office box mail		田				
₽,	Picking up general delivery mail		圃				
f,	Buying money orders						圃
g	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured ma	ail,			92	
	Confirmation						
h.	Sending Express Mail						ED
j,	Buying stamp-collecting material						
0	ther postal services:						
8.	Entering permit mailings	Yes		No			
b	Resetting/using postage meter	Yes		No			
No	onpostal Services						
8.	Picking up government forms (such as tax forms)	Yes		No			
b.	Using for school bus stop	Yes		No			
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	69		
(f)	ves, please explain:						
d.	Using public bulletin board	Yes	0	No	0		
e.	Other	Yes		No			



-2-

2.	Do you pass anoth personal needs?	er Post Office during business hours while traveling to or from work, or shopping, or for
		Yes 🛅 No 🗔
	If yes, which offices	FORT ATKINSON
3.	you currently receive	carrier delivery, there will be no change to your delivery service - proceed to question 4. If we Post Office box service or general delivery service, complete this section. How do you thinly service would compare with your present service?
	Better 🗆	Just as Good ☐ No Opinion Worse ☐
	Please explain:	
4.	For which of the for these services?	flowing do you leave your community? (Check all that apply.) Where do you go to obtain
	Shopping	I New Hampton Decorate or FORT ATKINSON
	Personal needs	Wew Hampton + Downsh
	Banking	D ST. HUCAS + HAWKeye
	Employment	- Retired
	Social needs	B NH DR Dewente WATERloo
5.	Do you currently us	se local businesses in the community?
		Yes ■ No □
	If yes, would you c	ontinue to use them if the Post Office is discontinued?
		Yes ᡚ No □
Na	me: Alneen	ce DARIENE Schwamman
Ad	dress: /20 5	PRING ST BOX 274
		63 778-3244 Date: 3-17-11
		nal comments on a separate piece of paper and attach it to this form.
Th	ank you for taking th	e time to complete this questionnaire.



CLARENCE AND DARLENE SCHWAMMAN PO BOX 274 SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenans at (319) 399-2902.

Sincerely,

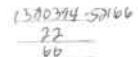
Thomas Allen

Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52406-9998

		12-		
		20		
41	Ę3	E M	2	
4	die.	1		





Postal Services	Daily	Weekly	Monthly	Never
Buying stamps		п	15/	П
b. Mailing letters			П	
c. Mailing parcels			Ø	П
d. Picking up Post Office box m	ail 📈			
e. Picking up general delivery m	,		П	
f. Buying money orders	D			₩.
g. Obtaining special services, in Certified mail, Registered ma Delivery Confirmation, or Sign Confirmation	il, Insured mail,		ø	Ο.
h. Sending Express Mail				rz/
Buying stamp-collecting material				od/
Other postal services:		- 2		
a. Entering permit mailings	Yes 🗆	No D		
b. Resetting/using postage met	er Yes 🗆	No II		
Nonpostal Services				
Picking up government forms (such as tax forms)	Yes 🗆	No IM		
b. Using for school bus stop	Yes 🗆	No IZ		
 Assisting senior citizens, persons with disabilities, etc. 	Yes 🗆	No 🗹		
If yes, please explain;				
	1			
d. Using public bulletin board	Yes 🗹	No 🗆		
e. Other	Yes	No 🗆		

Л.				
11	un.			
9.4	$\gamma \nu$			
	1.7	INO	INO.	INO.

1390294, 57166 22 61



-2-

. Do you pass anoth personal needs?	er Post Office during business ho Yes	urs while traveling to or fib	m work, or shopping, or for
If yes, which office		- C	
you currently recei	carrier delivery, there will be no of ve Post Office box service or gene ry service would compare with you	eral delivery service, compl	rice - proceed to question 4. If ete this section, How do you think
Better	Just as Good 🔲 No	Opinion W	orse 🗆
Please explain:	unknow	un	:
For which of the for these services?	lowing do you leave your commun	nity? (Check all that apply.) Where do you go to obtain
Shopping	₪		
Personal needs	D		
Banking	₩		
Employment			
Social needs	Π		
Do you corrently us	e local businesses in the commun	nity?	
	Yes	No 🗆	
If yes, would you co	ontinue to use them if the Post Off	ice is discontinued?	
	Yes ☑	No 🗆	
	1 + Fanon-	There-	
ame:	Particular a suited		
	rint your name)	H C	_ as, da 52/6

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DON AND KAREN KRUSE PO BOX 218 SAINT LUCAS, IA 52186

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

Customers may continue to meet informatly to socialize and exchange information at other residences in town.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

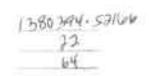
Thomas Allen Manager, Post Office Operations PO Box 9998 Coder Paride Investigation posts

Cedar Rapids, Iowa, 52406-9996



	lease check the appropriate box to it						
P	ostal Services	(3)	Daily	V	Veekly	Monthly	Never
2	Buying stamps					8	
b.	Mailing letters						
Ċ.	Mailing parcels						
d	Picking up Post Office box mail						
e.	Picking up general delivery mail				B'		
f.	Buying money orders						
9	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured m	ail,				
	Confirmation						
h.	Sending Express Mail						B
t.	Buying stamp-collecting material						D'
O	ther postal services:						
a.	Entering permit mailings	Yes		No	0		
b,	Resetting/using postage meter	Yes		No	D'		
N	onpostal Services						
8	Picking up government forms (such as tax forms)	Yes		No			
b.	Using for school bus stop	Yes		No			
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	e e		
ity	ves, please explain:						
ď.	Using public bulletin board	Yes		No	B'		
e,	Other	Yes		No			
H A	ves, please explain:						







2-

2.	Do you pass another personal needs?	Post Office during busine	ess hours while traveling	to or from work, or shopping	, or for
	bergonial linears;	Yes W		No 🗆	
	If yes, which offices:	Wancoma	, Lunder	, New Hamp	ton
3.	you currently receive		r general delivery service	very service - proceed to que e, complete this section. How ?	
	Better 🗌	Just as Good 🗈	No Opinion 🗌	Worse	
	Please explain:				
4.	For which of the follow these services?			at apply.) Where do you go	
	Shopping	B. Decor	h		
	Personal needs	B Decor	ah		
	Banking	o		24	
	Employment	B New H	ampton		
	Social needs	B Decoro	الم		
5.	Do you currently use	local businesses in the co	ommunity?		
		Yes 🕒		No 🗆	
	if yes, would you con	linue to use them if the Pr	ost Office is discontinue	1?	
		Yes E	11	No 🗆	
Na	me: Dan Fr				
	-	t your name)	-11		
	DARKED TO THE STATE OF THE STATE OF	tumn Dr.Shu		100 pp	
Tel	ephone number: 🔝	3 379-6150	Date: 3 - 19 -	//_	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



DAN FRANZEN 18 AUTUMN DR SW SAINT LUCAS, IA 52165

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuarice of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Thomas Allen Manager. Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52408-9998



1380394-52166



P	lease check the appropriate box to it	ndicate	whether	you use	the St Luca	s Post Office for eac	th of the follow
P	ostal Services	- 1	Daily	20	Vookly	Monthly	Never
ß	Buying stamps					风	
b	Mailing letters		风				
C	. Mailing parcels				风		
d	Picking up Post Office box mail		凶.				
8	. Picking up general delivery mail		DA.				
Ť.	Buying money orders					国	
g	Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured ma	aif,				
	Confirmation				Ďβ		
ħ	Sending Express Mail				123		
i.	Buying stamp-collecting material						馭
0	ther postal services:						
a.	Entering permit mailings	Yes		No	岗		
Ь	Resetting/using postage meter	Yes		No	為		
N	onpostal Services						
a	Picking up government forms (such as tax forms)	Yes		No	包		
b.	Using for school bus stop	Yes		No	区		
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	KI		
if	yes, please explain:						
d.	Using public bulletin board	Yes		No	ХД.		
0	Other	Yes		No)ZI		
It.	yes, please explain;						



2-

2.	Do you pass anoth personal needs?	er Post Office during busi	ness hours while traveling	to or from work, or shopping, or for
	personal (leeps)	Yes	.83	No 🖂
	If yes, which office			
3.	you currently receiv	ve Post Office box service	be no change to your deli- or general delivery service with your present service'	very service - proceed to question 4. If e, complete this section. How do you thi
	Better 🗌	Just as Good 🔲	No Opinion 🕱	Worse
	Please explain:			
4.	For which of the fol these services?	lowing do you leave your	community? (Check all th	at apply.) Where do you go to obtain
	Shopping	闰		
	Personal needs	図		
	Banking	00		
	Employment	-		
	Social needs	σ		
5.	Do you currently us	e local businesses in the	community?	
		Yes 🖾	19	No 🗆
	If yes, would you co	ontinue to use them if the	Post Office is discontinued	17
	60	Yes 🛱		No 🗆
Na		y c to Dy	illing	
Ade	dress:	DX 205	1.50	<u> </u>
Tel	ephone number: 🏄	63-778-	Date: 3-18	-//
Ple	ase add any addition	al comments on a separa	te piece of paper and atta	ch it to this form.

Thank you for taking the time to complete this questionnaire.



JOYCE DRILLING PO BOX 205 SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

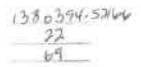
If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Thomas Allen Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52408-9998





P	ostal Services	1	Daily	·V	Veekly	Monthly	Nover
a.	Buying stamps				(3)		
Ь,	Mailing letters		172				
Ċ.	Mailing percels					3	
d.	Picking up Post Office box mail		E				
9,	Picking up general delivery mail		\square				
ŧ,	Buying money orders						
g.	Obtaining special services, Includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature Confirmation	ured ma	all,		П	п	G
ĥ	Sending Express Mail					8	П
i,	WAYSH AND STREAM OF COLUMN						⊠
O	ther postal services:						
à.	Entering permit mailings	Yes		No	☒		
Ь.	Resetting/using postage meter	Yes		No			
No	onpostal Services						
1	Picking up government forms (such as tax forms)	Yes		No			
3.	Using for school bus stop	Yes		No	Ð		
2,	Assisting senior citizens, persons with disabilities, etc.	Yes		No	Ø		
f.)	yes, please explain:						3
1.	Using public bulletin board	Yes		No	0		
9.	Other	Yes		No	0		

1380394-53164



-2-

personal needs?	Yes 🗆	196	4o 🖾
If was which affic	en:		
it 3est which our	Ca.		
you currently reco		or general delivery service	ery service - proceed to question s, complete this section. How do y
Better	Just as Good	No Opinion 🔲	Worse 🖸
Please explain:	Would mie know	PRODUCTION DES	there to pet
Ol letter	a that require	state type at the	Stalice Medica Benes
For which of the ! these services?	ollowing do you leave your o	ommunity? (Check all the	st apply.) Where do you go to obt
SECTION STATE			
Shopping	E. Ft. Atk	inson, Deco	rat
Shopping Personal needs	Decoral		rat
- Company (#C)	Decorat		
Personal needs	Decoral		
Personal needs Banking	Decoral		
Personal needs Banking Employment Social needs	Decoral		
Personal needs Banking Employment Social needs	Decorat	ommunity?	
Personal needs Banking Employment Social needs Do you currently	Deceration Decera	ommunity?	10 🗆
Personal needs Banking Employment Social needs Do you currently	Deceration Deceration The contract of the co	ommunity? Nost Office is discontinued	10 🗆
Personal needs Banking Employment Social needs Do you currently If yes, would you	Deceration Deceration Ves Continue to use them if the P	ommunity? Nost Office is discontinued	10 D

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JOHN AND JANN KUEHNER 115 SUMMER DR SW SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Manager, Post Office Operations PO Box 9998

Cedar Rapids, Inwa, 52406-9998

1380394-52166



N	Please check the appropriate box to	indicate	whether	you use	the St Luca	s Post Office for eac	sh of the follow
1	Postal Services	3	Daily	: 1	Veekty	Monthly	Never
	a. Buying stamps					K	
	b. Mailing letters				赵		
· A	2. Mailing parcels				23.		
3	d. Picking up Post Office box mail		K				
	e. Picking up general delivery mail				×		
1	. Buying money orders						风
	 Obtaining special services, includir Certified mail, Registered mail, Ins Delivery Confirmation, or Signature Confirmation 	sured m	all,		П		E7
O)	S. NOORSEN PRODUCTION OF STREET		1				R
1	Sending Express Mail					风	
1	Buying stamp-collecting material						図
(Other postal services:						
90	a. Entering permit mailings	Yes		No	×		
į	o. Resetting/using postage meter	Yes		No	X		
1	Nonpostal Services						
100	Picking up government forms (such as tax forms)	Yes		No	DK.		
t). Using for school bus stop	Yes		No	X		
90	 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	R		
1	f yes, please explain:						
C	Using public bulletin board	Yes	Ø	No			
ę	e. Other	Yes		No	Ø		
b	f yes, please explain:				1.997		



-2-

2.	Do you pass anothe personal needs?	er Post Office during busi	ness hours while trav	veling to or from work, or si	hopping, or for
	personal needs r	Yes 🗆		No 100	
	If yes, which offices			136-31	
3,	you currently receiv		or general delivery :	r delivery service - proceed service, complete this secti evice?	
	Better	Just as Good	No Opinion 🗌	Worse 📈	
	Please explain:			<u> </u>	
4.	For which of the foll these services?	owing do you leave your	community? (Check	all that apply.) Where do	you go to obtain
	Shopping	Ø			
	Personal needs	D			 :
	Banking				
	Employment				
	Social needs	D			
5,	Do you currently us	e local businesses in the	community?		
		Yes 🔀		No 🗆	
	If yes, would you co	ntinue to use them if the	Post Office is discon	tinued?	
		Yes 🗷		No 🗆	
Na	me: Marga	ingt Smith			
Add	tress: POB	10A 2-83	St Luc	as	
Tal	ephone number: 50	63-778-2241	Date: 3/	20/14	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



MARGARET SMITH PO BOX 203 SAINT LUCAS, IA 52166

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Weucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Manager, Post Office Operations PO Box 9988



P	lease check the appropriate box to	indicate	whether	you use	the St Luca	s Post Office for eac	h of the following:
P	ostal Services	14	Dally	:1	Veekly	Monthly	Never
8	Buying stamps				X		
ь	Mailing letters		\times				
Ċ	Mailing parcels				×		
d	Plaking up Post Office box mail		N D				
0	Picking up general delivery mail						
t	Buying money orders					×	
g	Obtaining special services, includi Certified mail, Registered mail, Ins Delivery Confirmation, or Signatur Confirmation	ured m	aiī,			0	& Suldon
h.	Sending Express Mail		П				П
1	Buying stamp-collecting material						×
0	ther postal services:						
а	Entering permit mailings	Yes		No	X.		
b.	Resetting/using postage meter	Yes		No	×		
N	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	M		
ь.	Using for school bus stop	Yes		No	×		
G.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	DZ.		
If	yes, please explain:						
d.	Using public bulletin board	Yes	×	No	D		
€,	Other	Yes		No			
If ·	yes, please explain:				10.74.0%		

SERVICE SERVICE SALAJ 1380394-52166



2-

4	Do you pass anothe personal needs?	r Post Office during business hours Yes	while traveling to or from work.	or shopping, or for
	If yes, which offices			
ġ.	you currently receive	arrier delivery, there will be no char e Post Office box service or genera y service would compare with your	delivery service, complete this	oceed to question 4. If section, How do you th
1	Better 🔀	Just as Good 🔲 No O	pinion Worse	1
	Please explain:	To our home	9	
	For which of the folk these services?	owing do you leave your community		e do you go to obtain
	Shopping	à Ft. Atkins	on	
1	Personal needs	Decorah		
1	Banking	De Hawkeye		
ij	Employment	M Jackson	ict.	
1	Social needs	₩ Varies		
5. 5	Do you currently use	e local businesses in the community	p	
		Yes 🗡	No 🗆	
ij	If yes, would you co	ntinue to use them if the Post Office	is discontinued?	
	Dal	Yes	No 🗆	
Vam		int your name)		
	No. 12	ay 278 C1	Lucas, IA 5.	71/060
Addr	ess: PO D	0.00	Lucia, In J.	2166

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



RICH FRANZEN PO BOX 278 SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel thee to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Menager, Post Office Operations PO Box 9998



i	Rease check the appropriate box to I	ndicate	whether	you use	the St Luca	s Post Office for eac	th of the follow
F	Postal Services	34	Daily	v	Veekly	Monthly	Never
10	. Buying stamps				×		
b	. Mailing letters		X				
d	. Mailing parcels					æ	
d	Picking up Post Office box mail		P				
9	. Picking up general delivery mail		128				
f.	Buying money orders						.23
9	Obtaining special services, include Certified mail, Registered mail, Ins Delivery Confirmation, or Signature	ured m	sit,				
	Confirmation	7.54				200	
h	Sending Express Mail						M
į,	Buying stamp-collecting material						20
O	ther postal services:						
a	. Entering permit mailings	Yes		No	図		
b	Resetting/using postage meter	Yes		No	屋		
N	onpostal Services				7.5. T		
a	Picking up government forms (such as tax forms)	Yes	図	No			
b	. Using for school bus stop	Yes		No	区		
Ċ	Assisting senior citizens, persons with disabilities, etc.	Yes		No	户		
IF	yes, please explain:						=======================================
d	Using public bulletin board	Yes	[2]	No			====
	Other	Yes		No	(32)		



2-

 Do you pass an personal needs 	other Post Office during busing	ess hours while travelin	g to or from work, or shopping, or for
personal needs	Yes 🗆		No 🙉
If yes, which off	ices:		
you currently re	ive carrier delivery, there will occive Post Office box service livery service would compare	or general delivery servi	ivery service - proceed to question 4 ce, complete this section. How do yo
Better	Just as Good	No Opinion 🔲	Worse 🔀
Please explain:			
4. For which of the these services?		community? (Check all	hat apply.) Where do you go to obta
Shopping	図		
Personal needs	这		
Banking	24		
Employment	O		
Social needs	□		
5. Do you currentl	y use local businesses in the	community?	
	Yes 🍱		No 🗆
if yes, would yo	u continue to use them if the	Post Office is discontinu	ed?
an 100	Yes 🗵		No 🗆
Name: LaV	ENRE FMAN	jen	
Christ	see print your name)		
Telephone number:	778- 2335	Date: 3-17-	2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



LAVERNE FRANZEN PO 80X 236 SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

Customers may continue to meet informally to socialize and exchange information at other residences in town.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (219) 399-2902.

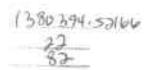
Sincerely,

Thomas Alien Manager, Post Office Operations PCI Box 9998



Postal Services	:91	Daily	:10	Veckly	Monthly	Never
	:4			veckty	imoraniy	Nover
Buying stamps				D		
b. Mailing letters		E				
c. Mailing parcels		B				
d. Picking up Post Office box mail		B				
e. Picking up general delivery mall						
f. Buying money orders						B
g. Obtaining special services, includi Certified mail, Registered mail, In- Delivery Confirmation, or Signatur	sured m	ail,		-9		
Confirmation				8		
h. Sending Express Mail						
 Buying stamp-collecting material 						B
Other postal services:						
a. Entering permit mailings	Yes		No			
b. Resetting/using postage meter	Yes		No	B		
Nonpostal Services						
Picking up government forms (such as tax forms)	Yes		No	B		
 b. Using for school bus stop 	Yes		No	B		
 Assisting senior citizens, persons with disabilities, etc. 	Yes		No	B		
If yes, please explain:						
d. Using public bulletin board	Yes	0	No	B		
e. Other	Yes		No	B		
If yes, please explain:						







-2-

	Do you pass anothe personal needs?	er Post Offic	e during busi	ness hours while	traveling to or fro	om work, or shopping, or for
			Yes 🖽		No 🗆	
	If yes, which offices	_FF	ATKI	NSON		
	The state of the s	e Post Offic	e box service	or general delive	ry service, como	vice - proceed to question 4. lete this section. How do you
	Better 🗆	Just as 0	Good 🗆	No Opinion	□ w	forse
	Please explain:					
	For which of the foll these services?					.) Where do you go to obtain
	Shopping		Deco	MAH WA	FERLOO	
	Personal needs	0	DERDA	AH		
	Banking					
	Employment					
	Social needs		Decor			
	Do you currently use	e local busin	esses in the	community?		
			Yes 🖽		No 🗆	
	If yes, would you co	ntinue to us	e them if the F	Post Office is disc	continued?	
			Yes 🖯	AUTOOMANI-NO	No 🗆	
lar	ne: MAE (please p	E3 5	TELLE	in Ma	en Par F	2'Agus
	(please pr	int your name	e) .	1	7	3.5
\dd	rest: /0.5	ma	W ST.			
				Date:	31.01	
'ele	phone number -	200 11	OB - OR PROPERTY OF	Date	0 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6	



MARK'S JEWELRY MARY PAT RIDOUT. 105 MAIN ST SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerety.

Thomas Allen Manager, Post Office Operations PO Box 9998

HEMMO PALES 1380394.52166



Pi	ease check the appropriate box to in	dicate	whether y	ou use	the St Lucas	Post Office for eac	h of the followin
Po	ostal Services	1	Daily	¥	Veeldy	Monthly	Nover
ā.	Buying stamps					×	
b,	Mailing letters			.70	X		
ũ.	Mailing parcels					×	
d.	Picking up Post Office box mail		×				
8.	Picking up general delivery mail						
f.	Buying money orders						
g	Obtaining special services, includin Certified mail, Registered mail, Insu Delivery Confirmation, or Signature Confirmation	red m	ail,			~	
152.						A	ш,
h.	Sending Express Mail						X
1.	Buying stamp-collecting material						B
Ot	her postal services:						
ä.	Entering permit mailings	Yes		No			
b,	Resetting/using postage meter	Yes		No			
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No			
b.	Using for school bus stop	Yes		No			
۵,	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
If y	res, please explain:						
d.	Using public bulletin board	Yes	8	No	0		
é	Other	Yes		No			
if y	es, please explain:						



2-

2.	Do you pass anothe personal needs?	er Post Office during bus	iness hours while traveling	to or from work, or sho	pping, or for
	personal ridges?	Yes 🗆		No.	
	If yes, which offices				
3,	you currently receiv	e Post Office box service	l be no change to your del e or general delivery service with your present service	ce, complete this section	
	Better 🗆	Just as Good 🔲	No Opinion 🔲	Worse 🖵	
	Please explain:	NOT AS	secure	; of leru	ise /
9		LIE TO PEST		preferalle	
4.	For which of the foll these services?	Z いパ 人とう owing do you leave your	community? (Check all I	ుి≲ా≗ ఈ వర nat apply.) Where do yo	u go to obtain
	Shopping	Dec.	oral		
	Personal needs	Dece	ora h		
	Banking	o			
	Employment	Π			
	Social needs	σ			
5.	Do you currently use	a local businesses in the	community?		
		Yes 🖽		No 🗆	
	If yes, would you co	ntinue to use them if the	Post Office is discontinue	d?	
		Yes 📮		No 🗆	
Na	me: <u>Ja</u> v	mes Ke	N		
	(please pr	int your name)	- 1	501/1	
Adi	dress: TD B	215	ST LUCAS	52166	-0215
Tel	ephone number: 之	28-2782	Date: 3 · / >	-11	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



JAMES KERN PO BOX 215 SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

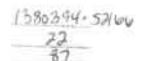
 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998







P	lease check the appropriate box to i	ndicate	whether	you use	the St Luca	s Post Office	o for each	of the follow	wing;
P	ostal Services		Daily	· V	Veelchy	Month	ıly	Never	
8.	Buying stamps				网		Ī		
b.	Mailing letters		Ø						
Ċ.	Mailing parcels					Ø			
đ.	Picking up Post Office box mail		B				ñ		
ñ.	Picking up general delivery mail						N.		
ŧ.	Buying money orders						g.	3	
g	Obtaining special services, includi Certified mail, Registered mail, Ins Delivery Confirmation, or Signature Confirmation	ured m	ail,				ě		
h	Sending Express Mail								J
	Buying stamp-collecting		- Charle		had?			11.5	ionstans
**	material						W.	网	
0	ther postal services:								
а.	Entering permit mailings	Yes		No					
b.	Resetting/using postage meter	Yes		No	Ø				
No	onpostal Services								
a	Picking up government forms (such as tax forms)	Yes		No	D				
b.	Using for school bus stop	Yes		No					
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	Ø				
If y	yes, please explain:								
d.	Using public bulletin board	Yes	,E3	No				===	
0.	Other	Yes		No					
If :	yes, please explain:		12/07/09						



-2-

		Yes 🗆		No 🗷
	If yes, which offices			7.03
	you currently receive	e Post Office box service	be no change to your delik or general delivery service with your present service*	very service - proceed to question 4. If 8. complete this section, How do you think 7
	Better	Just as Good	No Opinion	Worse 🔀
4	Please explain: Line 1470 Line 10 1470 For which of the folk these services?	rural doliv	one mail ear one that goes etas address - community? (Check all th	by my home new to he not some other found at apply.) Where do you go to obtain
9	Shopping	മ		
3	Personal needs	V		
	Banking	1 Intown	3	
	Employment	1 Intow	a	
S	Social needs	1 Intox		
1	Do you currently use	local businesses in the d	community?	
		Yes 💆		to 🗆
İ	f yes, would you con	ntinue to use them if the F	Post Office is discontinued	7
	Y. Chick Date	Yes 🖄		lo 🗆
am	Kathry	a Meyer		
90%	-11	int your name)	O#== \$200 CWO W	
agre	200	cas LH	50166	
	hone number 26	3-178-2708	Date 3-18-11	<u> </u>

I know you already have made up your minds-but the Postal Dept. is helping take our smell sural communities off the map. I know the Postal Dept. is in deep debt-but nely not out other places Type feeling gost, the State Gost. County Gost - everythe entigens - not create them.



KATHRYN MEYER

SAINT LUCAS: IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code.
- You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, tramebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a
 postal facility and postmaster position. The Postal Service estimates a positive annual savings.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel the to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998



appropriate box to i	ndicate	whether	you use	the St Luca	s Post Office for eac	h of the following:
	3	Daily	V	Veekty	Monthly	Never
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		121				
t Office box mail		B.				
eral delivery mail						
orders						
ial services, includir Registered mail, Ins mation, or Signature	ured m	ail,		П	п	
2.4420				505-00		
ss Mail		П			1.3	
collecting						
rices:						
it mailings	Yes		No			
g postage meter	Yes		No			
ès						
emment tax forms)	Yes		No			
ol bus stop	Yes		No			
r citizens, sabilities, etc.	Yes	1	No			
ain;						
Roderick (self.)	014	£11-4	i e i	/3		
lletin board	Yes		No	D		
	Yes		No			
ain I a a		08	1		y day	
lletir	board		Yes I			선생님의 기차시키면 기계하게 함께 기계하는 기계하는 기계 기계 기계 기계 기계 기계 기계 기계 기계 기계 기계 기계 기계



2-

ner Post Office during busin	ess hours while traveling t	o or from work, or shopping, or for
Yes	N	o 🗇
s:		
ive Post Office box service	or general delivery service	, complete this section. How do you t
Just as Good	No Opinion	Worse 🖭
Box will	ho out	in the alon
	and the community of the first of the community of the co	
O Shapper	y for Trace	rece de lathi
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se local businesses in the o	community?	
Yes 🖾	N	• 🗆
ontinue to use them if the P	ost Office is discontinued?	ř
Yes 🗓	N	• 🗆
Rita Kuehner PO Box 185	r ———	
	Yes a carrier defivery, there will be ive Post Office box service ery service would compare and the service would compare to the se	acarrier delivery, there will be no change to your delivery Post Office box service or general delivery service by service would compare with your present service? Just as Good No Opinion Delication of the Community (Check all the Delication of the Community) (Check all the Delication of the Community) (Check all the Delication of the Community) (Check all the Check all the

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



RITA KUEHNER PO BOX 185 SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about inclement weather conditions. Inclement weather conditions are also a factor for PO Box customers who must traverse parking areas and sidewalks to obtain their mail, if The Postal Service makes every effort to provide a safe environment for its customers and employees for all types of delivery.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

REMINO.

PAGE

1380394-57166



	Please check the appropriate box to	indicate	whether y	ou use	the St Lucas Po	ost Office for eac	h of the followin
	Postal Services	14	Daily	3	Weekly	Monthly	Never
ğ	e. Buying stamps					N	
	b. Mailing letters				N.		
Oi	: Mailing parcels						N
-	f. Picking up Post Office box mail		50				
	e. Picking up general delivery mail					D	
1	Buying money orders						750
3	Obtaining special services, includ Certified mail, Registered mail, In: Delivery Confirmation, or Signatur	sured m	aif,				
	Confirmation						Z
1	n. Sending Express Mail						Z
1	Buying stamp-collecting material						
	Other postal services:						
4	a. Entering permit mailings	Yes		No	N		
ŧ	Resetting/using postage meter	Yes		No	A		
1	lonpostal Services						
700	. Picking up government forms (such as tax forms)	Yes		No	Ż		
t	. Using for achool bus stop	Yes		No	Z		
£	Assisting senior citizens, persons with disabilities, etc.	Yes		No	N.		
t	yes, please explain:						-
d	. Using public bulletin board	Yes	Ø	No			
g	Other	Yes		No	150		

-2-

2.	Do you pass anothe personal needs?	er Post Office during busin	ness hours while travelin	g to or from work, or shopping, or for	
	be sound useds t	Yes 🔽		No 🗆	
	If yes, which offices	- W QUEENLO	J		
3,	you currently receive	arrier delivery, there will t e Post Office box service y service would compare	or general delivery servi	livery service - proceed to question 4. ce, complete this section. How do you e?	if think
	Better 🗆	Just as Good 🖔	No Opinion 🔲	Worse	
	Please explain:				
4.	For which of the folk these services?	owing do you leave your	community? (Check all f	hat apply.) Where do you go to obtain	n
	Shopping	1 Decerah	Waterloo WE	est Urion	
	Personal needs	Z2t_	X: 10 X	4	
	Banking	asuply a	MOC.		
	Employment	D -Wave	stell pura	Kloo	
	Social needs	D Die	ann White	,to	
5.	Do you currently use	local businesses in the	community?		
		Yes 📉		No 🗆	
	If yes, would you con	ntinue to use them if the F	ost Office is discontinue	d?	
	0	Yes A	T.	No 🗆	
Na	me: 1-tnn (please pri	How textour	el		
٩d	dress: 115 GA	ceen Hill Di	live BN25	1 Stluers, IAS	2166
Tel	lephone number: 51	3.778-2761	Date: 317	l u	
Pie	ase add any additiona	of comments on a separat	e piece of paper and att.	ach it to this form	
h	ank you for taking the	time to complete this que	stionnaire.	fix for a mail	
c	Juggestion	I THERE O	1.16.	fix for a mail	-
1	Jeliviny S	ystem Ke	ep 18684	C. H. Wilness	2
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3	Deffice O	an sort/s	tuff F. M	cas customers - no mendon	la.
	No-Stag	meedin	J. AUCOS	- / 10 /	



ANN SCHANFENBUEL PO BOX 251 SAINT LUCAS, IA 52166

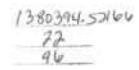
Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is

If it is determined that a disconlinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucome Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Manager, Post Office Operations PO Box 9998





box to indicate	whether	you use	the St Luce	s Post Office for eac	h of the following
	aily	y	Veekly	Monthly	Never
			図		
	ď				
			Ø		
liam	K				
mail	K				
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nail, insured ma	27				
	V.		337		
			124		
Yes	図	No			
eter Yes	図	No			
Yes	M	No			
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Yes	図	No			
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	2005		0206		
	mail including hail, Insured ma gnature Yes eter Yes Yes Yes Yes Yes	Daily Da	Daily V Daily C Daily V Dai	Daily Weekly Daily Weekly Daily Weekly Daily Weekly Daily Da	mail



-2-

2.	Do you pass anothe personal needs?	or Post Office during busing	ness hours while traveling	g to or from work, or shopp	ling, or for
	polanial (10000)	Yes 🗌		No 🖾	
	If yes, which offices				
3.	you currently receiv		or general delivery servi	livery service - proceed to coe, complete this section. I	
	Better 🗌	Just as Good	No Opinion 🗆	Worse	
	Please explain: of	1 10 15 1		venient for	7.77
	For which of the foll these services?	owing do you leave your	community? (Check all f	hat apply.) Where do you	go to obtain
	Shopping	₩ 7t. athe	nson for gr	occies	
	Personal needs	D doctor + a	lentist appts a	t West Union	n/_
	Banking	#13 J	4.4		
	Employment	O			
	Social needs	D			
ì	Do you currently us	e local businesses in the	community?		
		Yes 💢		No 🗆	
	If yes, would you co	ntinue to use them if the i	Post Office is discontinue	id?	
	× 4	Yes 🗵		No 🗆	
Na	me: Athol	d and Irn	na Luzun	1	
\de	dress: Box 2	intyourname) 35 ///SE	Hillside.	Drive StLu	casTa
Tel	lephone number: 7	78-2253	Date:		
Pie	(5.63) pase add any addition	al comments on a separa time to complete this que	te piece of paper and att	sch it to this form.	26
	Wewo	uld like t	oget our	mail from	West Unio
L	nee they	mailouto	urmeds,	from Mere	union
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1	nd of the	street to get	tit.	are toold to	
	1	0			



ARNOLD AND IRMA LUZUM PO BOX 235 SAINT LUCAS, IA 52166

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

 A CBU (duster box unit) will be provided to ensure retention of community name and ZIP Code. Please contact the West Union Post office to determine your eligibility for rural route delivery emanating from that office.

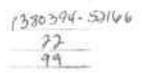
If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Thomas Allen Manager, Post Office Operations PO Box 9998

Cedar Rapids, lows, 52408-9998







Pile	sase check the appropriate box to in	dicate	whether	you use t	he St Luca	s Post Office for eac	h of the following
Po	stal Services	t	Daily	W	eekly	Monthly	Never
8.	Buying stamps					×	
b.	Mailing letters				X		
c.	Mailing parcels					×	
d.	Picking up Post Office box mall		×				
n.	Picking up general delivery mail		133				
f.	Buying money orders						
g.	Obtaining special services, includin Certified mail, Registered mail, Inst Delivery Confirmation, or Signature	ured ma	ail.		П		
	Confirmation		13		33		
h.	Sending Express Mail					×	
į.	Buying stamp-collecting material						25
Ot	her postal services:						
a.	Entering permit mailings	Yes		No	図		
b.	Resetting/using postage meter	Yes		No	M		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	図		
Ь.	Using for school bus stop	Yes		No	K		
¢.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	凶		
IF y	ves, please explain:						
d,	Using public bulletin board	Yes	₩	No			
	Other	Yes		No			
	ves, please explain:	[555]	100	2000	5550		



2-

2.	Do you pass another personal needs?		ness hours while trave	ling to or from work, or shopping,	or for
		Yes 🛛		No 🗌	
	If yes, which offices:	Fort Atk	inson		=======================================
3,	you currently receive		or general delivery se	delivery service - proceed to quest rvice, complete this section. How rice?	
	Better 🗆	Just as Good	No Opinion 🔲	Worse 🖾	
	Please explain: _C INCO Niff			ewing Dackages mail held 5 time for 2-3 weeks	us a year
4.	For which of the follo these services?			ill that apply.) Where do you go to	- 00 W
	Shopping	Decorah	, West Uni	on (New Hampto	
	Personal needs	X Decova	h	6035	6 months
	Banking	□			_
	Employment	o			
	Social needs	N Decora	h		 5
ŏ.	Do you currently use	local businesses in the	community?		
		Yes 🏻	Bank	No 🗆	
	If yes, would you con	tinue to use them if the	Post Office is discontin	nued?	
		Yes 🗵		No □	
Na		J. Pimlot			
Add	dress: <u>201</u> 50	ummer Dr	ive		
Tel	ephone number 5	63-778-2243	Date: 3-3	1-11	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



PATSY J PIMLOTT 201 SUMMER DR SAINT LUCAS, IA 52166

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers profer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

 You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date, if you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely.

Thomas Allen Manager, Post Office Operations Decker 1100/Fix-52100 Intel 10s: 22 Page No. (g*)-

PU Box 9998 Cedar Rapids, lows, 52408-9998

ITEM NO PAGE 1370394-53166 22 103



P	lease check the appropriate box to in	ndicate	whether	you use	the St Luca	s Post Office for eac	th of the following
P	ostal Services	į	Daily	N.	Veeldy	Monthly	Never
8	Buying stamps						100
b.	Mailing letters				28		
¢.	Mailing parcels						臣
d.	Picking up Post Office box mail		唐				
0.	Picking up general delivery mail		0				
f.	Buying money orders						9
g	Obtaining special services, includin Certified mail, Registered mail, Inst Delivery Confirmation, or Signature	ired m	1		-	-	22
	Confirmation						48
ħ.	Sending Express Mail						•
į.	Buying stamp-collecting material						靈
0	ther postal services:						
В,	Entering permit mailings	Yes		No	剛		
b.	Resetting/using postage meter	Yes		No	₩		
No	onpostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No	ID:		
b.	Using for school bus stop	Yes		No	603		
C.	Assisting senior citizens, persons with disabilities, etc.	Yes		No	89		
If y	yes, please explain:						
d.	Using public bulletin board	Yes	a	No			
e,	Other	Yes		No			
H.	ves, please explain:						



RYAN VSETECKA PO BOX 187 SAINT LUCAS, IA 52186

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with offices received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations PO Box 9998

	Code Code
- 7	EN NO.
- 4	Total Control of the
-	Caralline.

1380374-52164 22



а.	Buying stamps	1	Daily	W	Veekly	Monthly	Never
	Braving stamps				man Line I		
b	scaling aminka						
	Mailing letters		K				
¢.	Mailing parcels				X		
d.	Picking up Post Office box mail		Ø				
e.	Picking up general delivery mail		図				
f.	Buying money orders						(32)
g.	Obtaining special services, includin Certified mail, Registered mail, Inst. Delivery Confirmation, or Signature	ared ma	ail,				
	Confirmation					[2]	
ħ.	Sending Express Mail						
i.	Buying stamp-collecting material						(20)
Ot	her postal services:						
в.	Entering permit mailings	Yes		No			
b,	Resetting/using postage meter	Yes		No			
No	npostal Services						
a.	Picking up government forms (such as tax forms)	Yes		No			
b.	Using for school bus stop	Yes		No			
Ċ.	Assisting senior citizens, persons with disabilities, etc.	Yes		No			
if y	res, please explain:						=====
d	Using public bulletin board	Yes	128	No			
e,	Other /	Yes		No.		1	



-2-

	2.	Do you pass anothe personal needs?	r Post Office	during business	hours while traveli	ng to or from work,	or shopping, or i	for
		personal needs?		Yes 🔲		No 🔼		
1		if yes, which offices		0.000		240		
60	3.	If you now receive o	amier deliver	v there will be or	channe to your d	elivery service - nro	seed to question	(AC)F
	7	you currently received	e Post Office	box service or g	eneral delivery ser	vice, complete this		
		Better	Just as G	ood 🗆	No Opinion 🗌	Worse V		
	v	Please explain:	446.00	l Hove.	Mose wo Jone you	h on then thick that	will him	Ham and
	4.	For which of the follothese services?	owing do you	leave your com	nunity? (Check all	that apply.) When	e do you go to ob	otain
		Shopping	₩					S
		Personal needs	13d					
		Banking						-,
		Employment	σ					
		Social needs	□					-
	5.	Do you currently use	e local busin	esses in the com	nunity?			
				Yes 📈		No 🗆		
		If yes, would you co	ntinue to use	them if the Post	Office is discontinu	ued?		
		1	2 7	Yes Ø		No 🗆		
	Na	me: JANE	1 1	KENNEN				
	8.4	dress: 104	LEDDO	1 A.	50			
		ephone number: 5	12000	1.020A	Due Mark	1317011		
					Date. IZUZUCA	in the second	/. A	1
		ase add any addition ank you for taking the				tach it to this form	Aple. I	eyou
	our l	WE are of	nostly	retried	and Eld	ney the	a buide	in for
take 2	Re	postoffic	E from	7 St. JH	cas or o	n only 5	drys in	stadof6
many	1 as	us. Maye	E you	unus se	the offer	00 to 5:00	P.M. or	somewhere
V	11/1	We arrive As	uring &	RE WEEK	from 10	e sucal	4:30 100	ald be great.
that of	HA	nity, so we	eould.	KELP ON	José O Sic	us makini	your dell	sions - please
in way	446	amaker the	ex ofthe	ma-and	la del de	ly someda	y. Jake	are and Lok
bestin	mi	nity so we consider the	well s	be retilled	and econ	7	/	bless.



JANET KUENNEN 104 HILLSIDE DR SE SAINT LUCAS, IA 52168

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the limited hours of operation at the post office. Postmaster level and office service hours are determined by a worldoad analysis which includes the number of deliveries and revenue.
- You expressed a concern about senior officers. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs.
 To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a
 postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen

Manager, Post Office Operations

PO Box 9998



Postal Customer Questionnaire

P	lease check the appropriate box to in	dicate	whether yo	u use	the St Luc	cas Post Office for ea	ch of the following
F	fostal Services	1	Dailty	y	Veekly	Monthly	Never
8	Buying stamps				X		
b	. Mailing letters		×				
0	. Mailing parcels				X		
d	Picking up Post Office box mail		'N				
ė	Picking up general delivery mail		×				
f.	Buying money orders						X
9	Certified mail, Registered mail, Insu	med m	nil,				
	Delivery Confirmation, or Signature Confirmation					×	
h	Sending Express Mail					X	
Ŋ,	Buying stamp-collecting material						X
C	ther postal services:						
a	Entering permit mailings	Yes		No	DK		
b	. Resetting/using postage meter	Yes		No	X		
N	onpostal Services						
ā	Picking up government forms (such as tax forms)	Yes		No	×		
Ь	. Using for school bus stop	Yes		No	X		
c	Assisting senior citizens, persons with disabilities, etc.	Yes	Ø	No		700 mm	400 - 2027 - 70
If	yes, please explain: Adurut	50	Serv	05	Gor	Children 9	a eldurly
		was.	L		-		
a	Using public bulletin board Other	Yes	3	No	П		



-2-

2.	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?	
	Yes No Z	
	If yes, which offices:	
3.	If you now receive carrier delivery, there will be no change to your delivery service - proceed to question 4. If you currently receive Post Office box service or general delivery service, complete this section. How do you the carrier route delivery service would compare with your present service?	ini
	Better □ Just as Good □ No Opinion □ Worse ☑	
	any mail, stamps, shipping, etc.	2,
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?	
	shopping & tort Atkinson	
	Personal needs & Fort Atkinson	
	Banking	
	Banking Employment The state of the state	
	Social needs	
5.	Do you currently use local businesses in the community?	
	Yes No 🗆	
	If yes, would you continue to use them if the Post Office is discontinued?	
Na	me: Amanda S Lawless Anderson	
	(please print your name)	
Add	dress: PO Box 213 St. Lucas, IA 52166	
Tel	ephone number: 563-178-3401 Date: Maxch 17,3011	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



13803945716V 22 111

March 23, 2011

Dear USPS,

I am writing in response to the letter and attached questionnaire dated March 11, 2011 which I received in my PO Box. These are both in reference to the proposal to close the Saint Lucas Post Office and move to a rural route carrier. Our household feels strongly about maintaining our Saint Lucas Post Office for the following reasons.

- I. A large quantity of our monthly bills is currently paid through USPS. We feel confident that the personal care and service provided by our local post masters is of the highest quality and helps to ensure the safe travel of our payments to their provider. If we no longer have a post office in town, we will probably move our bills to automatic withdrawal payments or online payments due to the inconvenience of seeking out a post office in other local towns. We would imagine that several households in our community would do the same.
- 2. We moved to Saint Lucas because we enjoy the town. We also greatly appreciate our Saint Lucas address. We are greatly opposed to be forced to switch to a Waucoma address. We did not move to Waucoma nor do we want family or friends to be confused by a new address.
- 3. We think it is unreasonable to have a cluster box unit at the end of every street. We feel this is unsafe considering we have no local law enforcement especially in the case of vandalism. In addition, these clusters would then clutter up the look of each neighborhood.

- 4. We realize that the cost of maintaining a postal office can rise and those costs need to go somewhere. To help defray the cost, each postal box customer could be charged monthly or yearly for box rental.
- 5. The school and the community use the post office to put important notices out to patrons in the community. It is a highly used building and service that we would like to be maintained. Where will our local 'news' come from that is accessible to ALL community members???

We respect your decision as a taxpayer entity to make wise fiscal decisions. Sometimes, those decisions also need to be weighed with the needs of an elderly community that views the post office as a hub, a grounding point. The postal service is imperative in this day and age. For communities to lose the USPS is often a white flag of surrender that acknowledges that their community will soon diminish and cease to exist.

Another option may be to maintain the building as our post office boxes with the addition of a stamp machine. The rural route carrier could put the mail in the boxes and pick up the next bag of dropped mail. People would be able to maintain their box, but have the lesser expense of a rural route carrier.

We appreciate you listening to our thoughts concerning this major change for our community. If you have questions about the above thoughts, please feel free to contact us via PO Box as listed below or by phone (563) 778-2401 or cell (563) 422-7724.

Sincerely.

David G, Anderson

PO Box 213

Saint Lucas, IA 52166

Amanda Lawless Anderson

PO Box 213

Saint Lucas, IA 52166

Docket 1380/394 - 52166 flam fiber 22 Page After () Ty



04/25/2011

AMANDA S LAWLESS ANDERSON PO BOX 213 SAINT LUCAS, IA 52166

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saint Lucas Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter.

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

"You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carner at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for varification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

"You were concerned about notices that are posted in the Post Office. Customers may continue to meet informally to socialize and exchange information at other residences in town.

"You expressed a concern that since the people of your community paid taxes the post office should remain open. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

* You expressed concerned about the personal service provided at the St Lucas Post Office. Courteous and fielpful service will be provided by the personnel at nearby Post Offices and by the carrier. Special assistance will be provided as needed. The sanctity of the mail is a condition of employment for all postal employees.

FENENCE PAGE 1370394-5216

"You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code. CBUs provide security of mail to individually locked compartments

If it is determined that a discontinuance of the Saint Lucas Post Office should be pursued, a formal proposal will be posted in the Waucoma Post Office and Saint Lucas Post Office at a later date. If you have additional questions or comments, please feel free to contact Karen Lenane at (319) 399-2902.

Sincerely,

Thomas Allen Manager, Post Office Operations

PO Box 9998

Cedar Rapids, Iowa, 52405-9998

Direker: 1380394 - 52166 Berti Nhr: 23 Pager Nhr: 1

Postal Service Customer Questionnaire Analysis

Quasiconneires were distributed to all delivery customers of the SAINT LUCAS Post Office on 03rt U2011, Additionally, during the survey period, questionnaires were available at the SAINT LUCAS Post Office to walk-in retail customers.

Number of Questionnaires

75
4
12
16
38

DOCKET NO. 1580394-53164
TEMNO. 23
PAGE 2

Postal Concerns

The following postal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages.

repolicities:

The rural carrier will accept any letters or packages for maiting. The carrier will estimate the most and provide a receipt for any money received. On the following delivery day the carrier will provide charge or a lost for the amount over the satismate.

2 Contiern (No Opinion):

Customer expressed concern about delivery

Response

A GBU (cluster box unit) will be provided to ensure resettion of community mame and ZIF Code. Please consust the West Union Post office to determine your eligibility for rural must delivery emanating from that affice.

Concern (No Opinion):

Customer expressed concern about inclement weather.

Response

Indement weather conditions are also a factor for PO Box discomers who must traverse parking areas and sidewalks to obtain their mail it. The Proteil Service makes every effort to provide a safe anythornment for its qualitatives and employees for all types of delivery.

4. Dancem (No Opinion).

Customers felt the post office should remain open since they paid texes

Response.

The Postal Service is not supported by tax dulters and must meet expenses by revenue it generates. Operational savings for the Postal Service occurbates in the long run to stable prehage rates and savings for customers.

Concern (No Opinion).

Customers questioned the economic savings of the proposed discontinuance

Визролае:

Camer senice is more uninterfective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive erroral savings.

Concern (No Opinion):

Customers questioned the economic savings of the proposed discontinuance

Response

Carrier service is roots cost-effective than maintaining a postal facility and postasous position. The Postal Service estimates an positive scream savings.

7. Concern (No Opinion):

Customers said they would miss the special attention and emistance provided by the personnel at the St Lucas Post Office.

Response

Courteous unit helpful service will be provided by the personnel at nearby Fluit Offices and by the carrier. Special assistance will be provided as needed. The earlitty of the mail is a condition of employment for all postal employees.

g. Concern (No Opinion):

Customers were concerned about a change of address

Response

A CSU (cluster hox unit) will be provided to ensure retention of community name and ZIP code.

Concern (No Opinian)

Customers were concerned about a change of ZIP Code.

Response

A CBU (cluster box unit) will be provided to ensure retention of community mans and ZIP code.

DOCKET NO. 1380394-53166
PAGE 3

Concern (No Opinion)

Customers were concerned about later delivery of mail

Response

10.

A customer's installant on a compraishe of basel determines the time of they make delivered. This, of course, practically moving early delivery of make a sewy customer because, no maker how we structure a make, somethody must be last. We do, however, confully consider the unions of mall for each notice so that we can deliver the greatest amount of maker the westest possible hour. With the largest fleet of delivery ventices in the world we must pay apacial attention to energy conservation measures, to inhibiture ventice and fuel expenses. What the price of gascline goes up one can per gallon our total gasoline post make must than \$8 million. Therefore, when structuring a route, we must salance our goel to deliver as much made as possible selectly as possible with

Concern (No Opinion):

Customers were concerned about mail security

Яваропае

Customers may place a lock on their mathoxes. The mathox must have a slot large enough to accommodate the customer's normal daily mild volume. The Postel Service does not open mathoxes which are tooked and does not accept keys for this purpose.

12 Concern (No Opinion):

Dustomers were concerned about mail security

Response

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are totaled and does not occup keys for this purpose. A CRU (cluster box unit) will be provided to ensure recently of mail to individually locked compartments.

13 Concern (No Opinion):

Customers were concerned about obtaining services from the carrier

Response

Most banadobels do not require meeting the partier at the malbox. Stamps by Mail and Money Critic Application forms are available for quaturest convenience. Listed below are some services available from the carrier and new to postern them.

PURCHASING STAMPS BY MAIL

The Stamps by Muli Program provides customers the opportunity to purchase stamps, envelopes, and pushe torns by using Form 1227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The outcomer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and made the form envelope. Encloses payment to pink up, Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the middox, completing an application, and paying the carrier (in cash) the price of the maney order, plus the fee. The carrier gives the customer a recept for the application. The money order is completed when the center returns to the post office, and a money order recept is left in the customer's mattice, on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envisore in the completed money order is matted to its destination. If customers profile, the completed money orders will be returned for verification on the complete day.

SPECIAL BERVICES

Special services such as certified, registered, Express Med. Belivery confirmation, signature confirmation, and CDD may be obtained from the carner by leaving a note in the malbox, along with the appropriate payment. The carner will provide the services that may and leave a postoner receipt at the multipos on the next delivery day.

HOLDING MAD

Customers with will be away for an extended time, such as a vacation, may request that ther mail be held at the post office during their absence. Upon return the sustainer each title post office to resume delivery.

Concern (No Opinion):

Customers were concerned about obtaining services from the carrier

Response

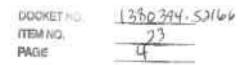
Most transactions do not require meeting the carrier at the mathox. Stamps by Mail and Money Order Application forms are evaluate for customer convenience. Listed below are some services evaluate from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to numbers stamps, envelopes, and postal certis by using Form 32,07-K. Stemp Purchase Circle (Rural), available from the post office or the continue. Commemorative stamps and stamp collecting products are also available. The customer addresses the priesage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most criters are processed customers, and some principality).

PURCHASING POSTAL MONEY DRIDERS

Clastomers may plinchase money orders by meeting the carrier at the meltion, completing an application, and paying the carrier (in cash) the price of the money order, plut the tea. The carrier gives the customer a receipt for the application. The money order is completed when the currier obtains to the price office, and a money order receipt is left in the materials and addressed anyelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be insturated to verification on the next delivery day.



SPECIAL SERVICES

Special services such as certified, registered, Express Mail delivery confirmation, signature confirmation, and CCO may be obtained from the certier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer incept in the mailbox as the next delivery day.

HOLDING MAIL

Sustaines who will be away for an extended time, such as a vacation, may request that their mad be need at the post office during their absunce. Upon return the customer seks the post office to resume delivery. Fackage services are also available at unpercon through Click-t-Ship which includes package pokage upon request.

15 Concern (No Opinion)

Customers were concerned about senior citizens

Response

Carrier service is beneficial to many service and those who face operate challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for harristry cases or special customer needs. To request an exception for harristry delivery, customers may content the administrative posterior for more information.

16 Concern (No Opinion):

Customers were concerned about senior crizens.

Response

Certier service is beheficial to many sensor obtains and those who face special challenges because the center can provide delivery and retail services to mediate mailboxes or CBUs. Customers do not have to make a special rip to the past office for service. Special provisions are made for franking cases are special customer needs. To request an exception for hardship delivery, customers may nonted the administrative postmanter for more information.

17. Concern (No Opinion):

Customers were concorned about the limited hours of operation at the post office

Response

Foatmarter level and office service hours are determined by a workload analysis which includes the number of delivaries and revenue.

16. Concern (No Opinion):

No Congern

Response

Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response

in.

Services provided at the post office will be evertable from the carrier, and quaterners will not have to have to wrother past office for service. Most transactions do not require meeting the carrier at the markon. Stamps by Mail and Money Order Application fortise are available for customer operaneous.

Nonpostal Concurns

The following nonpostal concerns were expressed

Concern (No Opinion):

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response

Customers may continue to meet informally to acceller and exchange information at other residences in town.

Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

A-CSU (duster box unit) will be provided to ensure relemino of community name and ZIP code.

Community Meeting Roster

Postal Service Respresentive (Names and Titl Sara Lindauer - Post Office Review Investigate Tom Allen - Post Office Operations Manager	es): or			Date: Time	03/31/2011 6:00 pm
Total Number of Customers Present	33	Place:	St Lucas Community Center	6	
This document may become a part of the office	DOLLAR SANCE VIOLENCE	378445V3 (842788C)	VIDAME A CROSS		

This document may become a part of the official record that will be available for public viewing.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Denold & Jima	Sugum Boy 235	52166	773-2253
Richard Frager	boy 278	22166	778-2797
Bob Belden	Westgate	50681	563-578-8745
Mary Belder	Westerte	50681	563-578-874-
Edna Stabley	Wancoma	52/7/	
Gretchen Bruenny	Decorah	52101	563-419-3634
Sur Balle	PRotur	52/63	563-569-8725
Kust Huinter	StLucas	52166	563-778-275
Mary Douby	Calman	52/32	563 569 8639
Deb Gutkenhau	Calman	52/32	563 562-312K
Louise Detambed	St. Lucus	53166	563 778-2786
Comenda Lawless (Ludius)	Box 213 Si Xucas	52166	563-778-2401
Sue Wickman	1241295 ave	52144	563-534-7418
Lou Hobel	Lawler	52154	319-239-4088
had fly	St. Lucas	52146	543-778-240
The Verne França	Sh Share	52166	563-778 2335
and Somet	O. Asias)	52161	563-379-5550
Kyan Vsetecka	St Lucas	52166	563-778-2176
Demi C Bayne	Stower	52166	563 778 22)9

Community Meeting Roster

Sara Lindauer - Post Office Tom Allien - Post Office Op	perations Manager		Date: 03/31/2011 Time 6:00 pm
Total Number of Customer	s Present 0	- Plana Stiliunas	Community Center
This document may become	ne a part of the official record that will b		
Names of Customers Pre		provide the state of the state	* 5
Name	Mailing Address (optional)	Zip Code	Phone Number
Karling Me	POBX 232	52166	563-778-2705
Darle Theres	1 P.UBOX 188	52166	563 778 2719
Datay Din	Lot P.O. Box 276	52166	563 778 2843
Lennis Ruenna	N ROBOX 265	52166	563 718 2380
John Kreennen	P. 1 Box 175	52164	563-534-7342
Sem Hugun	POBOX 222	52166	563 778-2732
almi Langud	Po Bot 212	50166	553778 2331
Herry Waste	E PO BOX219	57,166	543778734
And Kuchni	- PU Bey 159	52166	563 778 272
Cours Raiches	PO Ber 294	53166	
Were Schwam	new POBOX 274	52166	563.778-224
se Mary Fran		52166	343778-2335
lotie Kuani	risa		563-778-2247
to Ruche	N POBOL 185	52166	563-778-2742

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

Concern (UnFavorable):

Customers inquired as to who will remove the snow around the CBUs.

The Postal Service will remove snow and maintain the area around the CBUs.

Concern (UnFavorable)

Customers inquired as to what would happen if neighboring offices would also close.

Response

These offices would be absorbed into other offices.

Concern (UnFavorable):

Concern (Unit-avorable).
 Customers asked why we cannot go to 5 day delivery and have the office closed on Saturdays.

The Postal Service is currently seeking many means to become more efficient. Congress has been asked by the Postal Service to look at alternatives including but not limited to 5 day delivery. The Postal Service's is looking at 5 day delivery but continuing 6 day retail for most offices.

Concern (UnFavorable):

Customers questioned the economic savings of the proposed discontinuance.

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates \$22341 in annual savings.

Concern (UnFavorable):

Customers stated that if the Post Office is closed, they will use UPS for mailing packages.

Services provided at the post office are available from the carrier, and customers will not have to travel to another delivery company for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. With the Postal Service, customers do not need to leave their home unlike UPS. Many services are available right from their computer at www.usps.com. Customers can buy stamps, pay for postage for their packages, achedule a carrier pickup right from their home or business, and request a hold on their mail to name a few of the services offered online.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

Response

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box or parcel locker, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch of under a carport.

Concern (UnFavorable):

Customers were concerned about obtaining services from the carrier

Response

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps. and stamp collecting products are also available. The customer addresses the postage paid order form envelope. encloses payment by personal check or postal money order made payable to the US Postal Service, and made the form (postage-free) or leaves it in the mailbox for the carner to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If oustomers preter, the completed money

Ducker 1380394 - 52 inn llem Nor. 25 Page Nor. 2

SPECIAL SERVICES

Special services such as certified, registered, Express Meil, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, slong with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Concern (UnFavorable):

Customers were concerned about a change of address

Response

Customers will be assigned a 911 address. The new address will continue to use the community name and ZIP Code. Mail will be forwarded in accordance with postal regulations, and change of address forms are available from the Postal Service to assist customers in notifying correspondents of the change.

Concern (UnFavorable):

Customers were concerned about the employment of the employees in the office.

Response

The current officer in charge is a postmaster relief whose position is not considered a career position. Efforts will be made to reassign this individual in another office.

Nonpostal Concerns

Concern (UnFavorable)

Customers were concerned about the loss of a gathering place and an information center.

Response

Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and residences in town.



Memo to the record

4/25/2011

Re: Community Meeting Letter

The community meeting notification letter was combined with the notice of suspension letter as in item number 3. As a result, there is no sole community letter to include in this record,

Sara Lindauer

Post Office Review Investigator



A. Office	<u>u</u>								
Name: Area:	SAINT				District.	State: IA	Zip i	Code: 521	66
Congres	sional Dis		(A-01		County:				
EAS Gra	ida:		55			Finance Number	18802	9	_
Post Offi	ice.	*	Classified	Station [Classified Branch	1100%	CPO [7
					_				
This form	n is a place	a holder	for number 27. There	e was not a petitic	on recieved.				
Prepared	f by:	Karen	Lenane				(mag)		
Title:	SEE	Part of the last o	EYE PFC Post Office	Review Coordin	ator		ate:	04/25	5/2011
Tele No:		10 Urac)	199-2902	1 series cooldin	mail .		ax No:	(319)	
		A 14 / 18 (2)	0.0500000			-	OLA TADI.	399-5	5502



A. Office	<u> </u>								
Name:	SAINTL	UCAS				State IA	Zin	Code:	52188
Area:	WESTER		Taraca		District	HAWKEYE PFC			2750
Congres EAS Gre	sional Distr	ict.	IA-01 55		County.				
		(minima)	THE RESERVE THE PROPERTY OF THE PARTY OF THE	520,02		Finance Number	1880	28	
Post Offi	CE	P	Classified Station			Classified Branch		CPO	
his form	i is a place	holder	for number 28. There was no Co	ingressia	nal inquiry				
repared			Lenane				ate:	0	5/19/201
itle	1	HAWK	EYE PFC Post Office Review Co	ordinator					
ele No:)	(319)	399-2902			F	tor No:	6	319) 99-6502
	-	_						- 35	99-00005

Proposal Checklist

Section I	Responsiveness to Community Postal Needs
/	Tell what we are doing and why.
V	Is reason for discontinuance justified and documented in the record?
NA	If suspended, what type of alternate service customers are now receiving?
	Reason for vacancy and information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage mete- users.
V	Last three fiscal years of revenue and revenue units.
NA	Decline in service workload/reduction in EAS level, if appropriate.
	Nearest Post Office office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- /	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service.
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
St. al	Was Post Office used as meeting place?
hu	Was Post Office a shelter for a bus stop?
	Did the Post Office have a public bulletin board?
- KU	Were government forms available at the Post Office?
Kei	Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
_160	What is the historical value of the office?
	Is an address change necessary?
4	Will the community identity be preserved?
	What are the growth trends (flat, up, down)?
	Were any other nonpostal items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV	Economic Savings		
1	A statement of annual savings includes a b	sensitivity as 5-9-	
	Postmaster salary (EAS-55, Minimum, no		4 20 404
	Fringe benefits 33.5%	CODA)	\$ 20,947
	Rental costs, excluding utilities		\$ 7017
	Total annual costs		\$ 2900
	Less estimated cost of replacement service		3 30 864
	Total annual savings	₽ .:	8/99
A one-time expense of \$ 31a	will be/was incurred for installation of	CONTRACTOR	\$ 22755
STREET, STREET	Is postmaster salary based on the minimum	n salan without COLAS	
	Does postmaster salary reflect the current		
Section V	Other Factors		
/	The Postal Service has identified no other t	factors for consideration (if approx	oriate).
	List other factors as appropriate.		1971-00556
	Other factors when replacement service is	a CPO.	
Section VI	Summary		
/	The proposal must include a brief summary necessary and an assessment of how those negative factors. In taking competing considerate of effective and regular service must degree of effective and regular service must	e factors supporting the need for derations into account, the need to	change outweigh any
Section VII	Notices		
	Appropriate notice is made that this is a pro- determination is made to discontinue the of- at that time.	posal and not a final determination fice, information on the appeal pr	on, If a final ocess will be provided
Checklist Copycleted By:	dain	5-19-11	
Investigative Coordinator		Date	
Reviewed and Certified By:	alle-	5-19-11	
District PO Review Coordinator	10	Date	



05/26/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the SAINT LUCAS Post Office Docket No. 1380394

This is to advise you that on 06/06/2011, I will post for public comment a proposal to close the SAINT LUCAS Post Office in Fayette, Congressional District No. IA-01.

If you have any questions, please call KAREN LENANE District Review Coordinator at (319) 399-2902.

GAIL DUBA District Manager HAWKEYE PFC District

cc: Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



05/26/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of SAINT LUCAS Proposal Docket No. 1380394 - 52166

Please post the enclosed proposal to close the SAINT LUCAS Post Office in the lobby. The proposal must be posted in a prominent place from 06/05/2011 through close of business on 08/07/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and talephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (319) 399-2902.

KAREN LENANE

Post Office Review Coordinator

HAWKEYE PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments Comment Forms

Official Record

Date of Posting: 08/06/2011 Date of Removal: 08/07/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE.
THE SAINT LUCAS, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the Saint Lucas Post Office:

The Postal Service is considering the close of the Saint Lucas Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/06/2011 through 08/07/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Saint Lucas Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

THOMAS ALLEN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 06/06/2011

Posting Round Date:

Date of Removal: 08/07/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE SAINT LUCAS, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

Docket: 1380384 + 82166 Ben Nie: 33 Page Nie: 2

L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saint Lucas, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the West Union Post Office, located nine miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on May 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Study for discontinuance request is based on declining workload, declining volumes, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Saint Lucas Post Office, an EAS-55 level, provides service from 08:45 - 12:00 13:30 - 16:30 Monday - Friday , 08:45 - 10:15 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 75 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,249 (55 revenue units) in FY 2008, \$20,554 (54 revenue units) in FY 2009, and \$17,951 (47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 31, 2011, representatives from the Postal Service were available at St Lucas Community Center to answer questions and provide information to customers. 33 customer(s) attended the meeting.

On March 11, 2011, 75 questionnaires were distributed to delivery customers of the Saint Lucas Post Office. Questionnaires were also available over the counter for retail customers at the Saint Lucas Post Office. 36 questionnaires were returned. Responses regarding the proposed attempte service were as follows: 8 favorable, 12 unfavorable, and 16 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the West Union Post Office, an EAS-18 level office. Window service hours at the West Union Post Office are from 08:30-17:00, Monday through Friday, and 09:30-10:30 on Saturday. There are 113 post office boxes available.

Retail service is also available at the Waucoma Post Office an EAS-13 level office, located six miles away, Window service hours at Waucoma Post Office are from 08:45 - 12:00 13:00 - 16:15, Monday through Friday and 08:45 - 09:30 on Saturday. There are 74 post office boxes available for rent.

The following concerns were expressed on the returned questionnaires, at the community meeting, from oustomer letters, on the petition, and from the congressional inquiry:

. Concern:		er expressed a concern about the inability of the rural carrier to not rate letters and packages
Response	carrier w	I carrier will accept any letters or packages for mailing. The ill estimate the cost and provide a receipt for any money . On the following delivery day the carrier will provide change or the amount over the estimate.
2. Concern:	Custome	er expressed concern about delivery
Response	commun	cluster box unit) will be provided to ensure retention of ity name and ZIP Code. Please contact the West Union Post determine your eligibility for rural route delivery emanating from e.
Concern:	Custome	er expressed concern about inclement weather.
Response	who mus The Pos	nt weather conditions are also a factor for PO Box customers at traverse parking areas and sidewalks to obtain their mail. I tal Service makes every effort to provide a safe environment for mers and employees for all types of delivery.
4. Concern:	Custome	ers felt the post office should remain open since they paid taxes
Response		tal Service is not supported by tax dollars and must meet s by revenue it generates. Operational savings for the Postal

for customers.

Service contributes in the long run to stable postage rates and savings

Customers questioned the economic savings of the proposed 5 Concern: discontinuance Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings. Customers questioned the economic savings of the proposed Concern: Response: Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. Customers said they would miss the special attention and assistance 7. Concern: provided by the personnel at the St Lucas Post Office. Response: Courteous and helpful service will be provided by the personnel at nearby Post Offices and by the carrier. Special assistance will be provided as needed. The sanctity of the mail is a condition of employment for all postal employees. Concern: Customers were concerned about a change of address Response: A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code. Concern: Customers were concerned about a change of ZIP Code A CBU (cluster box unit) will be provided to ensure retention of Response: community name and ZIP code. Concern: Customers were concerned about later delivery of mail: A customer's location on a carrier's line of travel determines the time of Response: day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover. Customers were concerned about mail security 11. Concern: Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are looked and does not accept keys for this purpose. 12. Concern: Customers were concerned about mail security Customers may place a lock on their mailboxes. The mailbox must have Response: a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code. CBUs provide security of mail to individually locked compartments 13. Concern: Customers were concerned about obtaining services from the carrier

Response:

14. Concern:

Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier

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Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Docker, 1380394 - 52166 -Bess Nis. 33 Page Nis. 3

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. Package services are also available at usps.com through Click-n-Ship which includes package pickup upon request.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the post office

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customer expressed a concern about package delivery and pickup

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box or parcel locker, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Customers asked why we cannot go to 5 day delivery and have the office closed on Saturdays.

The Postal Service is currently seeking many means to become more efficient. Congress has been asked by the Postal Service to look at alternatives including but not limited to 5 day delivery. The Postal Service's is looking at 5 day delivery but continuing 6 day retail for most offices.

Customers inquired as to what would happen if neighboring offices would also close.

These offices would be absorbed into other offices.

Customers inquired as to who will remove the snow around the CBUs.

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

Docket: 1380396 + 52166 hen Nbc: 33 Page Nbc: 6

Response:

Response: The Postal Service will remove show and maintain the area around the CBUs. Customers questioned the economic savings of the proposed 23. Concern: discontinuance. Response: Carrier service is more cost-effective than maintaining a postal facility. and postmaster position. The Postal Service estimates \$22341 in annual savings Customers stated that if the Post Office is closed, they will use UPS for 24. Concern: mailing packages. Response: Services provided at the post office are available from the carrier, and customers will not have to travel to another delivery company for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. With the Postal Service, customers do not need to leave their home unlike UPS. Many services are available right from their computer at www.usps.com. Customers can buy stamps, pay for postage for their packages, schedule a carrier pickup right from their home or business, and request a hold on their mail to name a few of the services offered online. Customers were concerned about the employment of the employees in 25. Concern: the office.

individual in another office.

The current officer in charge is a postmaster relief whose position is not considered a career position. Efforts will be made to reassign this

2.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post.

office. Stamps by Mail order forms are provided for customer convenience. Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3

customers.

4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient

parcel delivery for oustomers.

5. Customers opting for carrier service will not have to pay post office box fees. 6.

Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided

by the rural or contract delivery carrier.

2 Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

3. A change in the mailing address. The community name will continue to be used in the new address. A

carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saint Lucas is an incorporated community located in Fayette County. The community is administered politically by Mayor and Council. Police protection is provided by the Fayette County Sheriff, Fire protection is provided by the St Lucas Fire Department. The community is comprised of Mixture of retirees, commuters, and self employed, , and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Saint Lucas Fire Department, St. Luke's Historical Society, , Mark's Jewelry, White House Supper Club, Headquarters, Goerend Transmissions, First National Bank, Kuennen's Tap & Liquor Store, M&M's Convenience Store, D&M Farm Supply, Huinker Construction, Sunburst Memorials, Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saint Lucas Post Office will be available at the West Union Post Office. Government forms normally provided by the Post Office will also be available at the West Union Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

Customer expressed a concern about the loss of the 1. Concern: community bulletin board at the Post Office.

Response: Customers may continue to meet informally to socialize and

exchange information at other residences in town.

Concern: 2 Customers expressed concern for loss of community identity

Response: A CBU (cluster box unit) will be provided to ensure retention of

community name and ZIP code.

Customers were concerned about the loss of a gathering place. Concern:

and an information center.

Response: Residents may continue to meet informally, socialize, and

share information at the other businesses, churches, and

residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster retired on May 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 22,755 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 20,947 \$ 7,017 ± \$ 2,900
Total Annual Costs Less Annual Cost of Replacement Service	\$ 30,864 - \$ 8,109
Total Annual Savings	_\$ 22,755

A one-time expense of \$ 3685 will be incurred for installation of CBUs and 0 parcel locker(s).

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VL SUMMARY

The Postal Service is proposing to close the Saint Lucas, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the West Union Post Office, located nine miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on May 03, 2003, if the office has a noncareer PMR(s), they may be separated from the Postal Service, however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Saint Lucas Post Office provided delivery and retail service to 75 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$22,755 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Saint Lucas Post Office, Waucoma Post Office and West Union Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

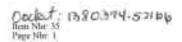
THOMAS ALLEN
Manager, Post Office Operations

O8/06/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SAINT LUCAS Post Office.

1.	Effect on Your Postal Services. believe the proposal would have o	Describe any favorable or unfavorable effects you on the regularity or effectiveness of your postal services.
2,	Effect on Your Community. Plea you believe the proposal would ha	ase describe any favorable or unfavorable effects that ave on your community.
3.	Other Comments. Please provide Postal Service should consider in o	any other views or information that you believe the deciding whether to adopt the proposal.
Name of Postal Customer		Signature of Postal Customer
Mailing	g Address	
City, State, and ZIP Code		Date





08/04/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/07/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

KAREN LENANE

Post Office Review Coordinator

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

DOCKET NO. ITEM NO. PAGE 36

Date of Posting: 06/06/2011

Posting Round Date:

Date of Removal: 08/07/2011

Removal Round Date:



PROPOSAL TO CLOSE THE SAINT LUCAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NO. ITEM NO. PAGE 1380394-5211

Date of Posting: 06/06/2011

Posting Round Date:

Date of Removal: 08/07/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE SAINT LUCAS, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NO. ITEM NO. PAGE 1380394-52160 34

Date of Posting: 06/06/2011

Posting Round Date:

JUN 0 6 2011

Date of Removal, 08/07/2011

Removal Round Date:

AUG 0 8 2011

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PROPOSAL TO CLOSE
THE SAINT LUCAS, IA POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

Docker 1380994 - 53166 Bess Nhr: 32 Page Nhr: 1 DOCKET NO. ITEM NO. PAGE 1390394-52166

Date of Removal: 08/07/2011

8

of Removal





INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SAINT LUCAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Saint Lucas Post Office:

The Postal Service is considering the close of the Saint Lucas Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/06/2011 through 08/07/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Saint Lucas Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

KAREN LENANE PO BOX 9998 CEDAR RAPIDS, IOWA 52408-9998

For more information, you may call KAREN LENANE at (319) 399-2902 or write to the above address.

Thank you for your assistance.

THOMAS ALLEN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 06/05/2011

DOCKET NO.

1380394.5316

PAGE

Date of Removal: 08/07/2011

UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SAINT LUCAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE



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THOMAS ALLEN PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Date of Posting: 06/06/2011

DOCKET NO.

PA/Date of Removal: 08/07/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE SAINT LUGAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

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Thank you for your assistance.

THOMAS ALLEN PO BOX 9998 CEDAR RAPIDS, IOWA 52408-9998 AUG 08 2011



Octilet: 13-80 394 - 52166 Item Nie: 37 Page Nie: 1

NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Date 08/08/2011

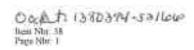
Postal Customers of the Saint lucas Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Saint lucas Post Office, which was posted 06/06/2011 through 08/07/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Saint lucas Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

THOMAS ALLEN PO BOX 9998

CEDAR RAPIDS, IOWA 52408-9998





08/10/2011

MEMO TO THE RECORD

SUBJECT: SAINT LUCAS

Docket Number 1380394 - 52166

The proposal to consolidate the SAINT LUCAS was posted with an "Invitation for Comments," at the SAINT LUCAS from 06/06/2011 through 08/07/2011. No comments were received. There is no change to the original proposal. Accordingly, there is no need to modify the proposal to address comments.

KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District Oceant: 13/80/04-57/66 Rei No. 19 Page No. 1

EAS Grade

Past Office:



A. Offic	9				
Name:	SAINT LUCAS		State: 1A	Zip Code	52166
Area	WESTERN	District	HAWKEYE PFC		
Congres	ssional District: IA-01	County	FAYETTE		

188028

CPO

Finance Number.

Classified Branch

This form is a place holder for number 39. There was not a premature appeal received.

Classified Station

Prepared by:	Karen Lenane	Date:	08/10/2011
Title:	HAWKEYE PFC Post Office Review Coordinator		
Tele No:	(319) 399-2902	Fax No:	(319) 399-5502

Docum: 13 80 374-53/ 66 ham blu 40 Page Nie: 1



08/10/2011

MEMO TO THE RECORD

SUBJECT: SAINT LUCAS

Docket Number 1380394 - 52166

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KAREN LENANE Post Office Review Coordinator HAWKEYE PFC District Docket: 1380394-52166 Item Nbr: 41 Page Nbr: 1 UNITED STATES POSTAL SERVICE

Memo to the record

8/1/2011

Re: Revised Proposal

There is no revised proposal for this case. As a result, a revised proposal will not be

included.

Sara Lindauer

Post Office Review Investigator

Dicket, 1388394-51266 Item Nbr: 42 Page Nbr: 1 UNITED STATES POSTAL SERVICE

Memo to the record

8/10/2011

Re: Updated PS Form 4920

There is no updated PS Form 4920 for this case. As a result, an updated PS Form 4920 will not be included.

udain.

Sara Lindauer

Post Office Review Investigator



08/10/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

SAINT LUCAS

Docket Number 1380394 - 52166

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

GAIL DUBA District Manager

Gail M. Dur

Office Name, State, ZIP Code:

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

	State, ZiP Code:	SAINT LUCAS, IA, 52156-4400		
EAS Level		65		
Cistrict		HAVIKEYE PFC		
County		FAYETTE		
Congression	Al Cherrica			
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		No.		
Date	Action			
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5/03/2003	Suspension notice sent to Headquarters.			
oursenna.	Postmaster vacantly occurred. Reason: retire OIC Career: D. Noncareer: 1. Other Emp			
2/23/2011	District manager authorization to study.	oyees: 1		
and the same of th	Questionnaires sent to customers. Number to	rtt 75 Number Returned 36		
3/11/2011	Analysis: Favorable 8: Unfavorable 12: No.	Opinion 16		
	Pattion received. Number of signatures: 0 Concerns expressed.			
	Congressional inquiry received. No			
	Concerns expressed			
6/26/2011	Proposal and checklist sent to district for revie	W		
6/26/2011	Government Relations and Retail Operations (utlached)	natified by distinct 10 stays before the 60-day posting (PS Form 4920		
5/26/2011	withched).			
8.10/2011 Proposal and invitation for comments removed and round-dated.		I and round-dated.		
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20 6 6 1 1 1 1 1 1	Comment Analysis: Favorable 9: Unfavorable 9: No Opinion 9: Premiliare PRC appeal received:	0		
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08/10/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS UNITED STATES POSTAL SERVICE 475 L'ENFANT PLAZA ROOM 5621 WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Saint Lucas Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Karen Lenane, Post Office Review Coordinator, at (319) 399-2902 or Thomas Allen Manager Post Office Operations.

GAIL DUBA

DISTRICT MANAGER

Mul M. Kuin

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Enclosures:

One copy of record (http://hqcsopps.usps.gov/public/dis/4E/P1380394.pdf)
Headquarters acknowledgment of receipt of official record (optional)
Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the SAINT LUCAS was received by 08/14/2011.

Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700 WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

*Note: The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum and and a self-addressed return envelope if you wish to receive an acknowledgment of Headquarters receipt of the record.

DOCKETNO. 1380394.52166 1774-100 147

Date of Posting: 09/12/2011

Date of Removal: 10/14/2011

FINAL DETERMINATION TO CLOSE THE SAINT LUCAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380394 - 52166

DECRETNO. FIGURES. EVENT 1380394-52166 47 2

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Saint Lucas, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the West Union Post Office, located nine miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on May 03, 2003. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Study for discontinuance request is based on declining workload, declining volumes, revenue, and the ability of the Postal Service to provide effective and regular service by an alternate means.

The Saint Lucas Post Office, an EAS-55 level, provides service from 08:45 - 12:00 13:30 - 16:30 Monday - Friday, 08:45 - 10:15 Saturday and lobby hours of 24 hours on Monday - Friday and 24 hours on Saturday to 75 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 17 transaction(s) accounting for 18 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$21,249 (55 revenue units) in FY 2008; \$20,554 (54 revenue units) in FY 2009; and \$17,951 (47 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On March 31, 2011, representatives from the Postal Service were available at St Lucas Community Center to answer questions and provide information to customers. 33 customer(s) attended the meeting.

On March 11, 2011, 75 questionnaires were distributed to delivery customers of the Saint Lucas Post Office. Questionnaires were also available over the counter for retail customers at the Saint Lucas Post Office. 36 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 8 favorable, 12 unfavorable, and 16 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the West Union Post Office, an EAS-18 level office. Window service hours at the West Union Post Office are from 08:30-17:00, Monday through Friday, and 09:30-10:30 on Saturday. There are 113 post office boxes available.

Retail service is also available at the Waucoma Post Office an EAS-13 level office, located six miles away. Window service hours at Waucoma Post Office are from 08:45 - 12:00 13:00 - 16:15, Monday through Friday and 08:45 - 09:30 on Saturday. There are 74 post office boxes available for rent.

The proposal to close the Saint Lucas Post Office was posted with an invitation for comment at the Saint Lucas Post Office , Waucoma Post Office and West Union Post Office from June 06, 2011 to August 07, 2011. The following additional concerns were received during the proposal posting period:

ED	eived during the proposal posting period:	
6	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
E:	Concern	Customer expressed concern about delivery
	Response:	A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP Code. Please contact the West Union Post office to determine your eligibility for rural route delivery emanating from that office.
3.	Concerns	Customer expressed concern about inclement weather.
	Response:	Inclement weather conditions are also a factor for PO Box customers who must traverse parking areas and sidewalks to obtain their mail. It The Postal Service makes every effort to provide a safe environment for its customers and employees for all types of delivery.
Ü	Concern:	Customers felt the post office should remain open since they paid taxes

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Response:

The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

Concern:

Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual

B. Concern: Customers questioned the economic savings of the proposed discontinuance

Response:

Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

7. Concern: Customers said they would miss the special attention and assistance provided by the personnel at the St Lucas Post Office.

Response:

Courteous and helpful service will be provided by the personnel at nearby Post Offices and by the carrier. Special assistance will be provided as needed. The sanctity of the mail is a condition of employment for all postal employees.

8 Concern:

Customers were concerned about a change of address

Response:

Response:

Response:

A CBU (cluster box unit) will be provided to ensure retention of

community name and ZIP code.

Concern:

Customers were concerned about a change of ZIP Code

A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code.

Concern:

Customers were concerned about later delivery of mail

A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

11. Concern:

Customers were concerned about mail security

Response

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

12 Concern:

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail. volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. A CBU (cluster box unit) will be provided to ensure retention of community name and ZIP code. CBUs provide security of mail to individually locked compartments.

13. Concern:

Customers were concerned about obtaining services from the carrier

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Response:

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rural), available from the post office or the camer. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about obtaining services from the carrier

Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

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SPECIAL SERVICES

14. Concern:

Response:

DOWNTRO.

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Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery. Package services are also available at usps.com through Click-n-Ship which includes package pickup upon request.

Customers were concerned about senior citizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about senior cilizens

Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Customers were concerned about the limited hours of operation at the post office

Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Customer expressed a concern about package delivery and pickup

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box or parcel locker, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Customers asked why we cannot go to 5 day delivery and have the office closed on Saturdays.

The Postal Service is currently seeking many means to become more efficient. Congress has been asked by the Postal Service to took at alternatives including but not limited to 5 day delivery. The Postal Service's is looking at 5 day delivery but continuing 6 day retail for most offices.

Customers inquired as to what would happen if neighboring offices would also close.

These offices would be absorbed into other offices.

Customers inquired as to who will remove the snow around the CBUs.

15. Concern:

Response:

16. Concern:

Response:

17. Concern:

Response:

18. Concern:

Response:

19. Concern:

Response:

20. Concern:

Response:

21. Concern:

Response:

22. Concern:

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The Postal Service will remove snow and maintain the area around the Response:

Customers questioned the economic savings of the proposed 23. Concern:

discontinuance.

Carrier service is more cost-effective than maintaining a postal facility. Response:

and postmaster position. The Postal Service estimates \$22341 in

annual savings.

Customers stated that if the Post Office is closed, they will use UPS for Concern:

mailing packages.

Services provided at the post office are available from the carrier, and Response:

customers will not have to travel to another delivery company for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. With the Postal Service, customers do not need to leave their home unlike UPS. Many services are available right from their computer at www.usps.com. Customers can buy stamps, pay for postage for their packages, schedule a carrier pickup right from their home or business, and request a hold on their

mail to name a few of the services offered online.

Customers were concerned about the employment of the employees in 25 Concern:

the office.

The current officer in charge is a postmaster relief whose position is not Response:

considered a career position. Efforts will be made to reassign this

individual in another office.

Some advantages of the proposal are:

The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail. 2

Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers. 3.

- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for 4.
- Customers opting for carrier service will not have to pay post office box fees. 5:
- Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

The loss of a retail putlet. Retail services may be provided by the rural or contract delivery carrier.

- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to 2. conduct most Postal Service transactions,
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address 3. will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Saint Lucas is an incorporated community located in FAYETTE County. The community is administered politically by Mayor and Council. Police protection is provided by the Fayette County Sheriff, Fire protection is provided by the St Lucas Fire Department. The community is comprised of Mixture of retirees, commuters, and self employed, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Saint Lucas Fire Department, St. Luke's Historical Society, , Mark's Jewelry, White House Supper Club, Haadquarters, Goerend Transmissions, First National Bank, Kuennen's Tap & Liquor Store, M&M's Convenience Store, D&M Farm Supply, Huinker Construction, Sunburst Memorials . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saint Lucas Post Office will be available at the West Union Post Office. Government forms normally provided by the Post Office will also be available at the West Union Post Office or by contacting your local government agency.

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The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

Concern:

Customer expressed a concern about the loss of the community bulletin board at the Post Office.

Response: Customers may continue to meet informally to socialize and

exchange information at other residences in town.

Concern: Customers expressed concern for loss of community identity

Response: A CBU (cluster box unit) will be provided to ensure retention of

community name and ZIP code.

Concern: Customers were concerned about the loss of a gathering place

and an information center.

Response: Residents may continue to meet informally, socialize, and share information at the other businesses, churches, and

residences in town.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on May 03, 2003. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

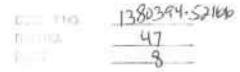
The Postal Service estimates an annual savings of \$ 22,755 with a breakdown as follows:

Postmaster Salary (EAS-55, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 20,947 \$ 7,017 + \$ 2,900
Total Annual Costs Less Annual Cost of Replacement Service	\$ 30,864 - \$ 8.109
Total Annual Savings	\$ 22 755

A one-time expense of \$ 3685 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.



VI. SUMMARY

This is the final determination to close the Saint Lucas, IA Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the West Union Post Office, located nine miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on May 03, 2003. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by rural route service.

The Saint Lucas Post Office provided delivery and retail service to 75 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 17. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$22,755 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Saint Lucas Post Office. Waucoma Post Office and West Union Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Saint Lucas Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-000. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Saint Lucas Post Office, Waucoma Post Office and West Union Post Office during normal office hours.

Vankleel Dr.		
	06/19/2011	
Dean J Granholm Vice President of Delivery and Post Office Operations	Date	



09/12/2011

OFFICER-IN-CHARGE/POSTMASTER Saint Lucas Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Saint Lucas Post Office Final Determination Docket No. 1380394 - 52166

Please post in the lobby the enclosed final determination to close the Saint Lucas Post Office. The final determination must be posted in a prominent place from 09/12/2011 through close of business on 10/14/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/15/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (319) 399-2902.

Sincerely,

KAREN LENANE

POST OFFICE REVIEW COORDINATOR

PO BOX 9998

CEDAR RAPIDS, IOWA 52406-9998

Docker 1380994 - S21n6 Item Nin 48 Page Nin 2

Enclosures:

Final Determination Official Record



Date of Preinty -00420011

Date of Removal 10/14/2011

(still posted)

FINAL DETERMINATION TO CLOSE THE SAINT LUCAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380384 - 52186

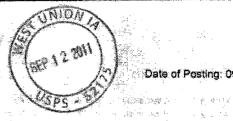
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USPS Date of Removal, 10/14/2011

(Still posted)

FINAL DETERMINATION TO CLOSE THE SAINT LUCAS, IA POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

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DOCKET NUMBER 1380394 - 52166



08/19/2011

DISTRICT MANAGER PO BOX 9998 CEDAR RAPIDS, IOWA 52406-9998

ATTENTION: Post Office Review Coordinator SUBJECT: Final Determination- SAINT LUCAS

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN - POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

Dean J Grunbolm

Vice President Delivery and Post Office Operations

Enclosure: (2)

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Vice President, Area Operations, WESTERN Area